



Nagar Yuwak Shikshan Sanstha's

Yeshwantrao Chavan College of Engineering

(An Autonomous Institution affiliated to Ra shtrasant Tukadoji Maharaj Nagpur University)

Hingna Road, Wanadongri, Nagpur - 441 110

NAAC Accredited with 'A++' Grade

Ph.: 07104-242919, 242623, 242588

Website : www.ycce.edu E-mail : principal@ycce.edu

Summary of 2.5.3

This is to certify that, following data, from Examination department of this institute, related to the session 2023- 2024 is correct to the best of my knowledge

Sr	Format	Description	Remark
	2.5.3	IT integration of Examination Department .	Screen shots of various - activities
1		E-25 EVALUATORS PANEL	
2		E-25A EVALUATORS PANEL	
3		Examination Form Link	
4		SEAT NO ALLOTMENT	
5		Time Table on Website	
6		Bundle Creation	
7		Answer sheet Scanning	
8		Teacher login for onscreen valuation	
9		Answer sheet checking and marks allotment by onscreen evaluator	
10		Marks and answer sheet showing to student	
11		Grade Allotment	
12		Result Process	
13		Grade Allotment Report	
14		Grade Allotment Report excel for Tabulation	
15		Tabulation Register & Result Gazette	
16		Tabulation Register	
17		Result Gazette	
18		Remuneration Bill	
19		Software Purchase order	
20		Software Invoice	
21		Software AMC	




Principal
Yeshwantrao Chavan
College of Engineering
Wanadongri Hingna Road,
NAGPUR - 441110



Nagar Yuwak Shikshan Sanstha's

Yeshwantrao Chavan College of Engineering

(An Autonomous Institution affiliated to Rashtrasant Tukadoji Maharaj Nagpur University)

Hingna Road, Wanadongri, Nagpur - 441 110 (INDIA),
Ph.: 07104-237919, 234623, 329249, 329250 Fax: 07104-232376, www.ycce.edu
e-mail: principal@ycce.edu, info@ycce.edu

16/04
5:50

Ref no. - YCCE/Nagpur/2022-23/ - A - 69

Date : - 01/12/2021

M/S MasterSoft ERP Solution Pvt. Ltd.

1456-A, New Nandavan, Nagpur -4400096

Contact No :8888883394

GSTNo :GST No.:-27AAJCM7667D1Z4

emailID :sales@items.co.in

Bank Details :Bank Details: State Bank of India, Branch - Nandavan, A/c No - 34979484917, IFSC Code - SBIN0011144.

Ref: - Annual Maintenance Contract for the period of 01/12/2021 to 30/11/2022 of MIS Software Modules 1) Academic & Examination 2) Fee Collection & Scholarship 3) Payroll & Establishment Biometric, at Yeshwantrao Chavan College of Engineering, Wanadongri, Hingna Road, Nagpur.

Dear Sir,

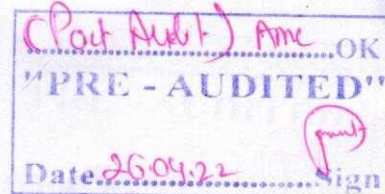
This is with reference to your offer for the above work and subsequent discussion had with Director.

1. Your offer has been accepted by Yeshwantrao Chavan College of Engineering, Wanadongri, Hingna Road, Nagpur. and re-recommendation of our consultants you will be permitted for Annual Maintenance Contract for the period of 01/12/2021 to 30/11/2022 of MIS Software Modules 1) Academic & Examination 2) Fee Collection & Scholarship 3) Payroll & Establishment Biometric, at Yeshwantrao Chavan College of Engineering, Wanadongri, Hingna Road, Nagpur. The total amount of work is Rs. 16,33,500/- + GST 18% Extra.
2. You Shall provide preventive maintenance (Once in every Quarter) by your experienced engineer between working hours 9.30 AM to 5.15 PM. All complaints will have to be attended by you within 24 hours without any extra charges.
3. Your Service engineers should attend each and every service calls which will be the part of this contract.
4. All Parts that required to be changed for effective working of the MIS Software Modules will be done by M/S Master Soft ERP Solution Pvt. Ltd.
5. There shall be no revision of rates Application within the period of the contract.
6. 50% advance payment and balance 50% after satisfactory completion of 6 months of service with respect to AMC.
7. Damage due to natural calamities like lighting, earthquake, flood etc not included in this contract.
8. You will be responsible for any loss arising die to Negligence of your staff.
9. You will be responsible for the compensation if any payable under workman compensation act to the staff engaged by you on the work.

Handwritten signature

Handwritten signature

Handwritten signature





Nagar Yuwak Shikshan Sanstha's

Yeshwantrao Chavan College of Engineering

(An Autonomous Institution affiliated to Rashtrasant Tukadoji Maharaj Nagpur University)

Hingna Road, Wanadongri, Nagpur - 441 110 (INDIA),

Ph.: 07104-237919, 234623, 329249, 329250 Fax: 07104-232376, www.ycce.edu

e-mail: principal@ycce.edu, info@ycce.edu

A-69

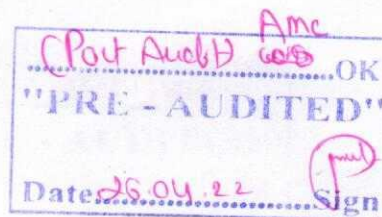
10. You will ensure that the provision of Contract Labour (Regulation and abolition) Act is strictly followed and payment to the workers shall govern minimum wages act as stipulated from time to time by Government of Maharashtra. You will not engage labour below 18 years of age. You will responsible for any Provision applicable related to Provident Fund, ESIC, etc.
11. **Yeshwantrao Chavan College of Engineering** shall deduct TDS and any other taxes that may be applicable on contract works under the provision of respective Act of Government Of Maharashtra / Central Government during the operation of contract.
12. The Contract may be terminated by the either party by giving **three months'** notice in writing.
13. You shall bear any and all costs involved with transport of goods for maintenance purposes.
14. **Yeshwantrao Chavan College of Engineering**, shall not be responsible for any accident/mishap occurring on your people at the time of call due to any reason.
15. Down Time and Penalty Term:- In the event of any software problem not being repaired on time resulting in a down of more than 24 hours for software problem excluding holiday, a penalty of Rs. 300/- Per day of down time beyond 24 hours will be charged

For Yeshwantrao Chavan College of Engineering,

(Authorized Signatory)

(MasterSoft ERP Solution Pvt. Ltd.)

goyal



Yeshwantrao Chavan College of Engineering

Hingna Road Wanadongri,

N A G P U R - 441110

State Name : , Code :

E-Mail : ajaysdeshmukha@gmail.com

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JOURNAL_ Voucher

DIR No.: **YCCE/ JV- 546**

Dated : **12-Aug-2022**

Particulars	Debit	Credit
Software Expenses <i>Dr</i>	9,63,765.00	
Primary Cost Category		
Y.C.C.E. 9,63,765.00 <i>Dr</i>		
To Mastersoft ERP Solutions Pvt Ltd.,		9,63,765.00
Agst Ref A-69 9,63,765.00 <i>Cr</i>		
Primary Cost Category		
Y.C.C.E. 9,63,765.00 <i>Cr</i>		
	Rs. 9,63,765.00	Rs. 9,63,765.00

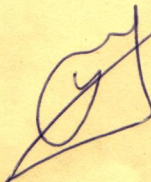
On Account of :

"BEing amount credited vide TAX Inv No. 2022-23/0058 dt. 31.05.2022 of Wo No. A-69 dt. 01.12.2021 towards 50 % advance on Total work 1633500 + Gst 18 %. Balance after satisfactory completion of 6 months of service with respect to AMC.Annual maintenance contract for the period of 01.12.2021 to 30.11.2022 of MIS - softwaremodules 1.Academic & exam 2. fee collection & scholarship 3. payroll & establishment biometric at YCCE . [Bill for 01.12.2021 to 31.05.2022]

Authorised Signatory

Prepared by

Checked by



Verified by

Yeshwantrao Chavan College Of Engineering (822)	BILL VERIFICATION NOTE			
	Bill No.	58	Work Order No.	A69/21
	Bill Dated	31.05.22	W.O. Dt.	01.12.21

Subject :- Work Order For : Annual Maintenance Contract for the Period of 01.12.2021 to 30.11.2022 of MIS Software Modules 1) Academic & Examination 2) Fee Collection & Scholarship 3) Payroll & Establishment Biometric at YCCE Wanadongri For the Period (31.12.2021 to 31.05.2022)

Contractor	Consultant	Other
MasterSoft ERP Solutions Pvt Ltd		

Work Order Amount	Gross Amount		Amount as per Engineer /PMC
16,33,500/-	Rs.	8,16,750/- Without GST	
		9,63,765/- With GST	
Additional or Extra work for Approval subject to 10% of work order value.	Rs.		Remark:


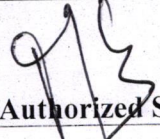
Deductions:

Cement: @ /bag Total	Security Deposit: 5 % on gross	T.D.S.: 10%/2%/1% 16,335	Other Deductions

Net Amount :	In Figures: Rs. 9,47,430/-	In words : _____
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I have checked & found the bill correct for Rs. 947430/- (Net) So submitted for sanction & payment	Site Engineer	Signature	Name	Date
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Authorized Signatory:

 Accounts	Support provided when required AMC to be renewed. HOD OF CONCERNED DEPARTMENT 03/08/22	 Authorized Signatory
---	---	---

Bill Movement Details	Name	Send Date	Received Date	Remarks
Date of Bill Submission by Contractor			18.07.22	
To Engineer - Checking	A-O.	18.07.22	22/7/22	
Internal Checking				
HOD of Concerned Dept.	Gauri Madam.	22/7/22	04/8/22	Pls check Advance paid
Accounts Officer		04/8/22	10/8/22	
Management Signature		10/8/22	10/8/22	
Account		10/8/22		

Note :- Accounts department is directed to check GST return filed by contractor before accounting of bill and in case contractor has not filed return for last 3 months then GST amount to be "HOLD".

12/08/22
12.10pm

822

Tax Invoice

MASTERSOFT ERP SOLUTIONS PVT LTD, 1456- A NEW NANDANWAN OPP. PANDAV POLYTECHNIC NAGPUR GSTN - 27AAJCM7667D1Z4 CIN - U72900MH2015PTC264680 E-MAIL - accounts@iitms.co.in	Invoice No 2022-23/0058	Dated 31-May-2022
	Delivery Note	Mode/Terms Of Payment
Our Bank Details as follows Company Name - Mastersoft ERP Solutions Pvt. Ltd. Bank Name - HDFC Bank Ltd Branch Name - Tilak Nagar Nagpur. Account No - 50200056995017 IFS Code - HDFC0005927	Supplier's Ref.	Other Reference(s)
	Buyer's Order No YCCE/Nagpur/2022-23/ -A-69	Dated 01-Dec-2021
	Dispatch Document No	Dated
Buyer THE PRINCIPAL, YESHWANTRAO CHAVHAN COLLEGE OF ENGINEERING HINGNA ROAD WANADONGRI NAGPUR-441110.	Terms of Delivery	

Sr. No	Description Of Goods	HSN/SAC	Quantity	Rate	Per	Amount
1	ANNUAL TECHNICAL SUPPORT INVOICE FOR THE PERIOD 01/12/2021 TO 31/05/2022 CGST@9% SGST@9%	998313	0.00 NO	8,16,750.00	NO	8,16,750.00
				9.00		73,507.50
				9.00		73,507.50
	Total					9,63,765.00

Amount Chargeable (in words) E. & O.E
Rupees Nine Lakhs Sixty-Three Thousand Seven Hundred Sixty-Five Only

	Taxable Value	Central Tax		State Tax	
		Rate	Amount	Rate	Amount
Total	8,16,750.00	9.00	73,507.50	9.00	73,507.50



Tax Amount (in words) Rupees One Lakhs Forty-Seven Thousand Fifteen Only

Company's PAN : AAJCM7667D

Declaration
 We Declare that this invoice shows the actual price of the goods described and that all particulars are true and correct.

NOTE:- Interest will be charged 1.5% per month, if payment not received within 35 days from the date of this Invoice

For MASTERSOFT ERP SOLUTIONS PVT LTD




 Authorised Signatory

This is a System Generated Invoice. Hence, Signature is not required.

Most Trusted ERP Partner for Educational Campuses

1456-A, New Nandanwan, Nagpur-9 (MS) India. PH. :0712-2713705/06/07 MOB.: +91888 888 3394 / 860 561 6111 sales@iitms.co.in / somaniv@iitms.co.in
Offices At

• Nagpur • Mumbai • Pune • Latur • Aurangabad • Karad • Jalgoan • Delhi • Bangalore • Mangalore • Hyderabad • Jaipur • Goa • Madurai • Surat • Ahmedabad
 • Jamshedpur • Raipur • Patna • Agartala • Aizawala • Imphal • Srinagar • Bhopal • Indore • Bhubaneswar • Chennai • Villupuram • Pallakad • Coimbatore

Balance ag this Invoice Rs. 1,47,015/-




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Ph.: 07104-237919, 234623, 329249, 329250 Fax: 07104-232376, www.ycce.edu
e-mail: principal@ycce.edu, info@ycce.edu

Ref no. - YCCE/Nagpur/2022-23/ - A - 69

Date : - 01/12/2021

M/S MasterSoft ERP Solution Pvt. Ltd.

1456-A, New Nandavan, Nagpur -4400096

Contact No :8888883394

GSTNo :GST No.: -27AAJCM7667D1Z4

emailID :sales@items.co.in

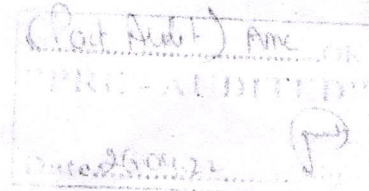
Bank Details :Bank Details: State Bank of India, Branch - Nandavan, A/c No - 34979484917, IFSC Code -SBIN0011144.

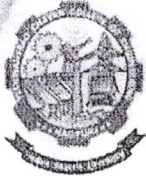
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e-mail: principal@ycce.edu, info@ycce.edu

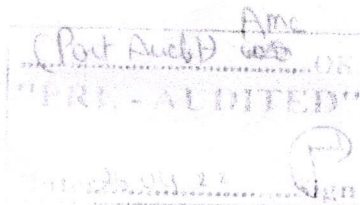
A-69

10. You will ensure that the provision of Contract Labour (Regulation and abolition) Act is strictly followed and payment to the workers shall govern minimum wages act as stipulated from time to time by Government of Maharashtra. You will not engage labour below 18 years of age. You will responsible for any Provision applicable related to Provident Fund, ESIC, etc.
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For Yeshwantrao Chavan College of Engineering,

(Authorized Signatory)

(MasterSoft ERP Solution Pvt. Ltd.)



Ticket ID	Subject	Status	Priority	Source	Type	Agent	Group	Created time	Due by Time	Resolved time	Closed time	Last update time	Initial response time	First response	Resolution	Ag	Cust	Resolut	First response s	Ta	Full name	Conta	Company Name
26771	Issue in MSPA marks entry	Resolved	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	01-12-2021 12:06	03-12-2021 17:07	02-12-2021 17:45		02-12-2021 17:45	02-12-2021 14:35	11:28:53	14:39:16	1	1	Within SLA	SLA Violated		dyco@yccce.edu	dyco@yccce.edu	YCCCE Nagpur
26784	Issue in MSPA marks entry	Resolved	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	01-12-2021 14:58	04-12-2021 10:58	02-12-2021 14:34		02-12-2021 14:34	02-12-2021 14:34	08:35:57	08:36:22	1	2	Within SLA	Within SLA		dyco@yccce.edu	dyco@yccce.edu	YCCCE Nagpur
26811	02-12-2021 Mail-1 Subject : Marks of MSPA-2 are not allowing to	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	02-12-2021 13:31	06-12-2021 13:32	06-12-2021 10:42		06-12-2021 10:42	06-12-2021 10:42	20:11:38	20:11:44	1	1	Within SLA	SLA Violated		coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
26820	Report of MSE - II issue	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	02-12-2021 16:26	06-12-2021 16:26	03-12-2021 14:24		03-12-2021 14:24	03-12-2021 14:24	06:58:27	06:58:37	1	1	Within SLA	Within SLA		dyco@yccce.edu	dyco@yccce.edu	YCCCE Nagpur
26821	Un-compare button not work	Closed	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	02-12-2021 16:39	06-12-2021 16:45	04-12-2021 14:26	04-12-2021 14:26	04-12-2021 14:26	03-12-2021 14:26	06:47:02	15:46:47	1	2	Within SLA	Within SLA		dyco@yccce.edu	dyco@yccce.edu	YCCCE Nagpur
26824	PL UNLOCK 6TH PAY TEACHING SALARY FOR FINAL WORKING WRONGLY LOCK.	Closed	Low	Email	L1 Support	Ankush S Belge	Customer Success Executive	02-12-2021 16:56	06-12-2021 16:56	02-12-2021 17:01	02-12-2021 17:01	02-12-2021 17:01		00:00:00	00:05:06	0	1	Within SLA			accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
26841	Giving Error while entry of Employee Information	Closed	Low	Email	L1 Support	Ankush S Belge	Customer Success	03-12-2021 13:09	07-12-2021 17:10	21-03-2022 21:05	21-03-2022 21:05	21-03-2022 21:05	13-12-2021 10:34	61:24:43	759:50:11	2	2	SLA Violated	SLA Violated		Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur
26845	Problem in form update be/btech student information	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	03-12-2021 14:16	07-12-2021 14:16	04-12-2021 13:13	24-12-2021 13:35	24-12-2021 13:35	04-12-2021 13:13	07:57:03	07:57:03	1	1	Within SLA	Within SLA		Mr. Ajay Muktewar	incharge_er_p@yc	YCCCE Nagpur
26856	Problem of New Btech student admission fees collection	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	03-12-2021 16:52	07-12-2021 16:53	07-12-2021 14:05	24-12-2021 13:35	24-12-2021 13:35	07-12-2021 14:05	20:12:23	20:12:22	1	1	Within SLA	SLA Violated		Mr. Ajay Muktewar	incharge_er_p@yc	YCCCE Nagpur
26858	Issue in MSE-III (Re-MSE) marks	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	03-12-2021 18:02	07-12-2021 18:03	13-12-2021 16:57		13-12-2021 16:57	13-12-2021 16:57	62:55:07	62:55:13	1	1	SLA Violated	SLA Violated		dyco@yccce.edu	dyco@yccce.edu	YCCCE Nagpur
26864	Students are not showing in the page "Bulk admission"	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	04-12-2021 11:42	08-12-2021 11:43	09-12-2021 17:00	24-12-2021 13:35	24-12-2021 13:35	06-12-2021 14:10	07:28:12	37:17:21	2	1	SLA Violated	SLA Violated		Mr. Ajay Muktewar	incharge_er_p@yc	YCCCE Nagpur
26868	Receipt Generated Blank	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	04-12-2021 13:08	08-12-2021 13:08	07-12-2021 10:52		07-12-2021 10:52	07-12-2021 10:52	11:44:02	11:44:08	1	1	Within SLA	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
26873	06-12-2021 Mail-1 : Subject : Academic/Examination/	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	06-12-2021 10:27	09-12-2021 10:27	07-12-2021 15:59		07-12-2021 15:59	07-12-2021 15:59	14:31:37	14:31:42	1	1	Within SLA	SLA Violated		coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
26889	Problem while roll number allotment one student is not showing	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	06-12-2021 13:23	09-12-2021 13:24	10-12-2021 16:54	24-12-2021 13:36	24-12-2021 13:36	10-12-2021 16:53	39:30:06	39:30:31	1	1	SLA Violated	SLA Violated		Mr. Ajay Muktewar	incharge_er_p@yc	YCCCE Nagpur
26908	Faculty Internal Mark report issue	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	06-12-2021 18:20	09-12-2021 18:21	16-12-2021 10:13		16-12-2021 10:13	16-12-2021 10:13	68:52:38	68:52:42	1	1	SLA Violated	SLA Violated		dyco@yccce.edu	dyco@yccce.edu	YCCCE Nagpur
26932	URGENT - Wrong Amount Receipt Generated in Software	Resolved	Low	Email	User Mistake	Swapnil Prachand	Acad_Umesh_Team	07-12-2021 12:06	10-12-2021 12:07	16-12-2021 19:03		16-12-2021 19:03	16-12-2021 19:02	74:53:36	74:53:36	1	1	SLA Violated	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
26934	Payroll Problem	Resolved	Low	Email	Incident	Prashant S Wankar	Non_Acad_Shrikant_Team	07-12-2021 12:11	10-12-2021 12:11	19-03-2022 11:23		19-03-2022 11:23	05-02-2022 10:52	424:41:18	725:12:05	1	3	SLA Violated	SLA Violated		Mr. Ajay Muktewar	incharge_er_p@yc	YCCCE Nagpur
26936	YCCCE Related to updation of Latest chnges/enhancement of Income Tax module.	Closed	Low	Email	Feature Request	Ashwini Thakre	Non_Acad_Shrikant_Team	07-12-2021 12:18	10-12-2021 12:18	29-06-2022 10:39	29-06-2022 10:39	29-06-2022 10:39		00:00:00	#####	0	1	SLA Violated			Ankush S Belge	ankush.belge@masters	YCCCE Nagpur
27061	Transcript Report Problem	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	11-12-2021 13:42	15-12-2021 13:43	15-12-2021 17:14	24-12-2021 13:36	24-12-2021 13:36	15-12-2021 17:14	26:31:53	26:31:52	1	1	SLA Violated	SLA Violated		Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur
27075	Class Roll number Report Problem	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	13-12-2021 11:07	16-12-2021 11:11	13-12-2021 18:11		13-12-2021 18:11		00:00:00	07:03:56	0	2	Within SLA			Mr. Ajay Muktewar	incharge_er_p@yc	YCCCE Nagpur
27077	Fees details not showing	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	13-12-2021 11:46	16-12-2021 11:46	14-12-2021 17:48	24-12-2021 13:36	24-12-2021 13:36	14-12-2021 17:48	15:02:38	15:02:38	1	1	Within SLA	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
27082	Issue in marks entry of open elective	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	13-12-2021 13:01	16-12-2021 13:01	16-12-2021 10:10		16-12-2021 10:10	16-12-2021 10:09	24:08:41	24:08:44	1	2	Within SLA	SLA Violated		dyco@yccce.edu	dyco@yccce.edu	YCCCE Nagpur
27122	STUDENT FEES DETAILS NOT OPENING	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	14-12-2021 13:26	17-12-2021 13:27	14-12-2021 17:49	24-12-2021 13:36	24-12-2021 13:36	14-12-2021 17:49	04:22:12	04:22:12	1	1	Within SLA	Within SLA		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur



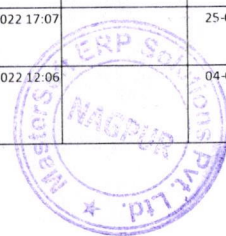
27147	Problem in Scheme Allotment	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	14-12-2021 14:30	17-12-2021 14:31	17-12-2021 19:01	24-12-2021 13:36	24-12-2021 13:36	17-12-2021 19:01	31:29:18	31:29:18	1	1	SLA Violate	SLA Violated	Mr. Ajay Mukhtewar	incharge_er	YCCE Nagpur
27147	Issues in Result related pages of First Year	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	15-12-2021 10:48	18-12-2021 10:49	21-12-2021 12:40	27-12-2021 11:46	27-12-2021 11:46	20-12-2021 13:50	35:02:49	42:52:10	2	3	SLA Violate	SLA Violated	dycoe@ycce.edu	dycoe@ycce.edu	YCCE Nagpur
27155	non generation OF PROPER REPORTS OF	Closed	High	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	15-12-2021 14:40	16-12-2021 17:41	16-12-2021 11:55	24-12-2021 13:36	24-12-2021 13:36	16-12-2021 11:55	06:15:27	06:15:30	1	1	Within SLA	SLA Violated	ar_exam@ycce.edu	ar_exam@ycce.edu	YCCE Nagpur
27156	NON Generation of Proper Reports of E25A	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	15-12-2021 14:43	18-12-2021 14:44	16-12-2021 12:06	24-12-2021 13:36	24-12-2021 13:36	16-12-2021 12:06	06:22:05	06:22:08	1	1	Within SLA	Within SLA	ar_exam@ycce.edu	ar_exam@ycce.edu	YCCE Nagpur
27206	Delete Audit course-EVS(GE2121) allotted to 3rd Semester CSE Students for session	Resolved	Low	Email	User Mistake	Swapnil Prachand	Acad_Umesh Team	17-12-2021 13:27	21-12-2021 13:27	24-12-2021 15:39		24-12-2021 15:39	24-12-2021 15:38	52:11:51	52:11:56	1	1	SLA Violated	SLA Violated	Mr. Ajay Mukhtewar	incharge_er	YCCE Nagpur
27221	Regarding Blank Rct. Generated	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	17-12-2021 16:28	21-12-2021 16:28	18-12-2021 15:26	24-12-2021 13:36	24-12-2021 13:36	18-12-2021 15:26	07:31:24	07:31:24	1	1	Within SLA	SLA Violated	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
27230	Cut-off page Reports not generated	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	18-12-2021 11:29	22-12-2021 11:29	20-12-2021 17:40	27-12-2021 11:46	27-12-2021 11:46	18-12-2021 15:23	03:30:53	11:11:38	2	2	Within SLA	Within SLA	dycoe@ycce.edu	dycoe@ycce.edu	YCCE Nagpur
27233	ISSUE : Online Axam Form Submission activity has been started from 14th December- 27th	Resolved	Low	Email	User Mistake	Swapnil Prachand	Acad_Umesh Team	18-12-2021 11:59	22-12-2021 12:40	18-12-2021 15:53		18-12-2021 15:53	18-12-2021 14:17	02:18:07	03:00:59	2	3	Within SLA	Within SLA	ar_exam@ycce.edu	ar_exam@ycce.edu	YCCE Nagpur
27234	Consolidate report issue	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	18-12-2021 12:03	22-12-2021 12:04	20-12-2021 17:40	27-12-2021 11:46	27-12-2021 11:46	18-12-2021 15:24	02:56:48	10:37:14	2	3	Within SLA	Within SLA	dycoe@ycce.edu	dycoe@ycce.edu	YCCE Nagpur
27273	12-12-2021 Mail-1 Subject : Student exam Hold status- show in comprehensive report	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	20-12-2021 13:50	23-12-2021 13:50	24-12-2021 14:46	30-12-2021 12:15	30-12-2021 12:15	24-12-2021 14:46	36:56:04	36:56:04	1	1	SLA Violated	SLA Violated	coe@ycce.edu	coe@ycce.edu	YCCE Nagpur
27275	ISSUE : ONLINE PAY TAB	Resolved	High	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh Team	20-12-2021 14:30	21-12-2021 17:31	20-12-2021 14:47		20-12-2021 14:47	20-12-2021 14:47	00:16:32	00:16:40	1	1	Within SLA	Within SLA	ar_exam@ycce.edu	ar_exam@ycce.edu	YCCE Nagpur
27302	Problem in grade allotment report and cut	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	21-12-2021 12:19	27-12-2021 15:34	23-12-2021 13:32	30-12-2021 12:15	30-12-2021 12:15	21-12-2021 17:21	05:02:04	19:13:23	3	3	Within SLA	Within SLA	Rajkumar Mohariya	rhmo	YCCE Nagpur
27302	22-12-2021 Mail-1 : Subject : Showing grade in Grade report whereas TR	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	22-12-2021 11:26	27-12-2021 11:27	28-12-2021 10:14	28-12-2021 10:14	28-12-2021 10:14	22-12-2021 16:54	05:27:45	34:47:47	3	1	SLA Violated	Within SLA	coe@ycce.edu	coe@ycce.edu	YCCE Nagpur
27338	Regarding Updating of OBE software	Resolved	Low	Email	Enhancement	Deepali Giri	Acad_Umesh Team	22-12-2021 11:52	27-12-2021 11:53	07-01-2022 12:35		07-01-2022 12:35	07-01-2022 12:35	108:43:05	108:43:05	1	1	SLA Violated	SLA Violated	Dean (Outcome Based)	dean_obe@ycce.edu	YCCE Nagpur
27353	Change of Subject name in Minor CT scheme B.E. Minors in Computer Technology	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	22-12-2021 14:53	27-12-2021 14:53	23-12-2021 10:30	30-12-2021 12:15	30-12-2021 12:15	23-12-2021 10:30	04:37:13	04:37:13	1	1	Within SLA	Within SLA	Mr. Ajay Mukhtewar	incharge_er	YCCE Nagpur
27360	Fees Receipt not reflected in student	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	22-12-2021 16:06	27-12-2021 16:07	23-12-2021 17:22	30-12-2021 12:15	30-12-2021 12:15	23-12-2021 17:22	10:15:15	10:15:15	1	1	Within SLA	SLA Violated	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
27373	Wrong grading	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	23-12-2021 11:31	28-12-2021 11:32	24-12-2021 14:28	30-12-2021 12:16	30-12-2021 12:16	24-12-2021 14:28	11:56:48	11:56:48	1	2	Within SLA	SLA Violated	Rajkumar Mohariya	rhmo	YCCE Nagpur
27388	Reg.No. 17030012 Shruti Pande	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	23-12-2021 13:22	28-12-2021 13:23	24-12-2021 16:55	30-12-2021 12:16	30-12-2021 12:16	24-12-2021 16:55	12:33:43	12:33:42	1	1	Within SLA	SLA Violated	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
27396	23-12-2021 Mail-1 : Subject : All courses are not shown I grade report	Resolved	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	23-12-2021 16:09	20-01-2022 13:31	20-01-2022 10:19		20-01-2022 10:19	24-12-2021 11:58	04:49:13	184:09:52	4	1	Within SLA	Within SLA	coe@ycce.edu	coe@ycce.edu	YCCE Nagpur
27450	Blance Rct. Generated Reg.No. 18010852 KAMDJI VEDIKA RAMESH	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	27-12-2021 12:57	30-12-2021 12:57	27-12-2021 15:56	05-01-2022 14:27	05-01-2022 14:27	27-12-2021 15:56	02:59:10	02:59:10	1	1	Within SLA	Within SLA	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
27451	Blank Rct. Generated Reg.No. 20010989 KAMBLE SAHIL	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	27-12-2021 13:00	30-12-2021 13:00	27-12-2021 15:56	05-01-2022 14:27	05-01-2022 14:27	27-12-2021 15:56	02:56:02	02:56:02	1	1	Within SLA	Within SLA	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
27456	Regarding Reg.NO. 20030188 KALE SAKSHI	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	27-12-2021 15:08	30-12-2021 15:08	27-12-2021 18:00	05-01-2022 14:27	05-01-2022 14:27	27-12-2021 18:00	02:52:21	02:52:21	1	1	Within SLA	Within SLA	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
27462	a	Closed	Low	Email	Enhancement	Deepali Giri	Acad_Umesh Team	27-12-2021 17:44	30-12-2021 17:44	29-12-2021 10:16	05-01-2022 14:27	05-01-2022 14:27	29-12-2021 10:16	10:32:17	10:32:17	1	1	Within SLA	SLA Violated	coe@ycce.edu	coe@ycce.edu	YCCE Nagpur
27512	Admission cancelled but showing students in student basic data	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	29-12-2021 15:11	03-01-2022 15:12	30-12-2021 18:46	05-01-2022 14:28	05-01-2022 14:28	30-12-2021 18:46	12:34:44	12:34:43	1	1	Within SLA	SLA Violated	Mr. Ajay Mukhtewar	incharge_er	YCCE Nagpur
27535	scheme allotment page problem	Resolved	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	30-12-2021 12:23	04-01-2022 12:23	31-12-2021 17:42		31-12-2021 17:42	31-12-2021 17:42	14:18:58	14:19:02	1	1	Within SLA	SLA Violated	Mr. Ajay Mukhtewar	incharge_er	YCCE Nagpur
27542	Problem of Update personal information	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh Team	30-12-2021 15:10	04-01-2022 15:10	20-01-2022 18:07	24-01-2022 15:05	24-01-2022 15:05	17-01-2022 15:18	118:08:55	147:57:42	2	2	SLA Violated	SLA Violated	Mr. Ajay Mukhtewar	incharge_er	YCCE Nagpur

27545	Issue in Free/Open Elective Result Analysis	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	30-12-2021 17:08	04-01-2022 18:45	05-01-2022 14:27	10-01-2022 17:39	10-01-2022 17:39	01-01-2022 15:09	10:51:46	33:18:49	3	3	SLA Violated	SLA Violated	dycoe@yccc.edu	dycoe@yccc.edu	YCCCE Nagpur
27558	Issue in B. Tech Consolidate Report of	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	31-12-2021 13:20	05-01-2022 13:20	03-01-2022 11:49	10-01-2022 17:39	10-01-2022 17:39	31-12-2021 15:04	01:44:23	07:29:19	3	2	Within SLA	Within SLA	dycoe@yccc.edu	dycoe@yccc.edu	YCCCE Nagpur
27582	Fw: Not able to fill MSPA2	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	03-01-2022 11:27	06-01-2022 12:35	03-01-2022 18:41	10-01-2022 17:39	10-01-2022 17:39	03-01-2022 12:30	01:02:58	07:14:11	2	2	Within SLA	Within SLA	dycoe@yccc.edu	dycoe@yccc.edu	YCCCE Nagpur
27648	Problem in page "Course Teacher Allotment" while allotting course teach to professional elective subject	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	05-01-2022 15:22	08-01-2022 15:00	17-01-2022 11:07	24-01-2022 15:05	24-01-2022 15:05	12-01-2022 11:53	46:31:41	77:45:05	2	2	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_p@yccc.edu	YCCCE Nagpur
27660	Reg. No. 21070301 GHULE SARTHAK VINAY Record Missing	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	05-01-2022 22:26	08-01-2022 15:00	10-01-2022 16:41	24-01-2022 15:05	24-01-2022 15:05	06-01-2022 17:49	07:49:43	29:41:23	3	1	SLA Violated	Within SLA	accounts@yccc.edu	accounts@yccc.edu	YCCCE Nagpur
27663	ISSUE : The below mentioned student is NOT APPEARING in FORM NOT FILLED OPTION & SEAT NO for III	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	06-01-2022 00:35	08-01-2022 15:00	12-01-2022 16:05	24-01-2022 15:05	24-01-2022 15:05	10-01-2022 12:11	25:11:15	47:05:18	2	1	SLA Violated	SLA Violated	ar_exam@yccc.edu	ar_exam@yccc.edu	YCCCE Nagpur
27684	Fwd: Problem in page "attendance by Faculty"	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	06-01-2022 15:55	10-01-2022 15:55	07-01-2022 13:53	12-01-2022 11:45	12-01-2022 11:45	07-01-2022 13:53	06:58:24	06:58:24	1	1	Within SLA	Within SLA	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur
27694	Problem in page "Scheme Allotment"	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	06-01-2022 18:26	10-01-2022 18:26	07-01-2022 14:01	12-01-2022 11:45	12-01-2022 11:45	07-01-2022 14:01	04:35:26	04:35:25	1	1	Within SLA	Within SLA	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur
27696	Problem in page "attendance by Faculty"	Closed	Low	Email	Duplicate Request	Deepali Giri	Acad_Umesh_Team	06-01-2022 18:52	11-01-2022 11:33	07-01-2022 13:52	12-01-2022 11:45	12-01-2022 11:45	07-01-2022 13:52	04:00:20	04:00:19	1	2	Within SLA	Within SLA	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur
27699	Re-MSE Marks not included in final result of ODD ESE 2021-2022	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	06-01-2022 20:29	11-01-2022 17:43	11-01-2022 17:32	24-01-2022 15:06	24-01-2022 15:06	10-01-2022 16:22	20:22:45	30:32:37	3	4	Within SLA	SLA Violated	dycoe@yccc.edu	dycoe@yccc.edu	YCCCE Nagpur
27725	07-01-2022 Mail-1 Subject : Æœlâ€ Grade courses of following students are not shown	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	07-01-2022 12:12	11-01-2022 12:12	10-01-2022 15:25	24-01-2022 15:06	24-01-2022 15:06	10-01-2022 15:25	17:13:34	17:13:34	1	1	Within SLA	SLA Violated	coe@yccc.edu	coe@yccc.edu	YCCCE Nagpur
27743	PROBLEM OF Show Attendance Details	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	07-01-2022 15:13	11-01-2022 15:13	17-01-2022 15:40	24-01-2022 15:06	24-01-2022 15:06	12-01-2022 17:31	34:17:13	64:26:48	2	3	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur
27755	Students fees details not opening for 16010247 - Himanshu Sunil Chavhan	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	08-01-2022 11:35	12-01-2022 11:35	10-01-2022 12:48	24-01-2022 15:06	24-01-2022 15:06	10-01-2022 12:48	06:13:48	06:13:48	1	1	Within SLA	SLA Violated	accounts@yccc.edu	accounts@yccc.edu	YCCCE Nagpur
27772	STUDENT RECEIPT NOT DISPLAY	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	10-01-2022 12:11	13-01-2022 12:12	12-01-2022 10:26	24-01-2022 15:06	24-01-2022 15:06	12-01-2022 10:26	16:15:21	16:15:20	1	1	Within SLA	SLA Violated	accounts@yccc.edu	accounts@yccc.edu	YCCCE Nagpur
27774	Issue : Students are facing in ONLINE Exam Form Process., Date. 10-	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	10-01-2022 12:45	13-01-2022 12:46	11-01-2022 16:31	24-01-2022 15:06	24-01-2022 15:06	10-01-2022 13:51	01:05:46	12:45:46	2	1	Within SLA	Within SLA	ar_exam@yccc.edu	ar_exam@yccc.edu	YCCCE Nagpur
27780	Student is not showing in page "Bulk student Registration"	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	10-01-2022 14:22	13-01-2022 14:22	11-01-2022 12:18	24-01-2022 15:06	24-01-2022 15:06	11-01-2022 12:18	06:56:32	06:56:32	1	1	Within SLA	Within SLA	Mr. Ajay Muktewar	incharge_er_p@yccc.edu	YCCCE Nagpur
27806	Correction required in page "Update Personal Information"	Closed	Low	Email	Demand - New Requirement	Deepali Giri	Acad_Umesh_Team	11-01-2022 12:54	14-01-2022 12:55	18-01-2022 18:59	24-01-2022 15:06	24-01-2022 15:06	18-01-2022 18:59	56:04:57	56:04:57	1	2	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_er_p@yccc.edu	YCCCE Nagpur
27847	Problem in page time-table	Closed	Low	Email	Duplicate Request	Deepali Giri	Acad_Umesh_Team	12-01-2022 01:54	15-01-2022 10:14	12-01-2022 11:35	24-01-2022 15:06	24-01-2022 15:06	12-01-2022 10:49	00:49:38	01:35:54	2	2	Within SLA	Within SLA	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur
27848	Regarding Blank Rct. Generated	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	12-01-2022 01:57	14-01-2022 19:00	12-01-2022 15:36	24-01-2022 15:06	24-01-2022 15:06	12-01-2022 15:36	05:36:46	05:36:46	1	1	Within SLA	Within SLA	accounts@yccc.edu	accounts@yccc.edu	YCCCE Nagpur
27852	Withheld Result BE PDP	Closed	Low	Email	Duplicate Request	Deepali Giri	Acad_Umesh_Team	12-01-2022 02:01	15-01-2022 10:02	12-01-2022 11:05	12-01-2022 11:05	12-01-2022 11:05	12-01-2022 10:48	00:48:59	01:05:56	1	2	Within SLA	Within SLA	Rajkumar Mohariya	rhmo_hariya	YCCCE Nagpur
27868	Change the Status of REX	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	12-01-2022 11:25	15-01-2022 11:25	17-01-2022 10:40	24-01-2022 15:06	24-01-2022 15:06	15-01-2022 10:35	26:10:04	31:15:50	2	5	SLA Violated	SLA Violated	dycoe@yccc.edu	dycoe@yccc.edu	YCCCE Nagpur
27883	Problem of Class Roll number and Student Basic Data	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	12-01-2022 12:57	15-01-2022 12:58	15-01-2022 11:41	24-01-2022 15:06	24-01-2022 15:06	15-01-2022 11:41	25:44:00	25:43:59	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er_p@yccc.edu	YCCCE Nagpur
27931	Problem of page Attendance By Faculty	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	14-01-2022 11:02	18-01-2022 11:02	17-01-2022 18:08	24-01-2022 15:07	24-01-2022 15:07	17-01-2022 18:08	21:05:43	21:05:42	1	3	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur
27934	We are not able to edit User created for 2021-2022 batch students	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	14-01-2022 11:22	18-01-2022 11:23	17-01-2022 11:52	24-01-2022 15:07	24-01-2022 15:07	17-01-2022 11:52	14:30:03	14:30:03	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er_p@yccc.edu	YCCCE Nagpur
27956	Cancellation of Student Refund Receipt.	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	15-01-2022 13:54	19-01-2022 13:54	17-01-2022 15:44	24-01-2022 15:07	24-01-2022 15:07	17-01-2022 15:44	06:50:15	06:50:14	1	1	Within SLA	SLA Violated	accounts@yccc.edu	accounts@yccc.edu	YCCCE Nagpur
27968	Modify the ODD 2021-2022 ESE marks (E40 issue) of students	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	17-01-2022 10:54	20-01-2022 12:08	18-01-2022 17:59	24-01-2022 15:07	24-01-2022 15:07	18-01-2022 17:39	13:08:21	15:44:25	1	2	Within SLA	SLA Violated	dycoe@yccc.edu	dycoe@yccc.edu	YCCCE Nagpur



27900	Unable to enter MSPA2 marks	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	17-01-2022 13:30	20-01-2022 14:03	18-01-2022 18:01	18-01-2022 18:01	18-01-2022 18:01	18-01-2022 17:21	12:50:36	13:30:46	1	2	Within SLA	SLA Violated		dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
28033	18-01-2022 email was sent to you on 23-12-2021 Mail-1 Subject : All courses are not shown In grade report Reg.No.	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	18-01-2022 16:59	21-01-2022 17:00	20-01-2022 10:18	24-01-2022 15:07	24-01-2022 15:07	20-01-2022 10:18	11:18:54	11:18:53	1	1	Within SLA	SLA Violated		coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
28037	ISSUE:Available in Bulk Backlog Registration dated 18-01-2022	Resolved	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	18-01-2022 18:26	04-02-2022 10:29	03-02-2022 14:50		03-02-2022 14:50	19-01-2022 15:14	05:48:50	114:24:47	3	2	Within SLA	Within SLA		ar_exam@yccce.edu	ar_exam@yccce.edu	YCCCE Nagpur
28070	Correction required while generating supplementary bill	Resolved	Low	Email	Enhancement	Sagar Bhaskar Pandya	Non_Acad_Shrikant_Team	19-01-2022 16:38	22-01-2022 15:00	04-02-2022 18:34		04-02-2022 18:42	04-02-2022 18:33	119:55:36	119:55:43	2	1	SLA Violated	SLA Violated		Mr. Ajay Muktevar	incharge@yccce.edu	YCCCE Nagpur
28083	Issue in Internal Assessment Report of Re-register students	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	20-01-2022 11:54	24-01-2022 11:55	24-01-2022 10:28	31-01-2022 15:49	31-01-2022 15:49	24-01-2022 10:28	21:34:21	21:34:21	1	2	Within SLA	SLA Violated		dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
28089	Regarding Student Fee Concession	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	20-01-2022 13:04	24-01-2022 13:05	24-01-2022 15:01	31-01-2022 15:49	31-01-2022 15:49	24-01-2022 14:32	24:27:51	24:56:31	2	2	SLA Violated	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
28094	MSPA marks entry issue	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	20-01-2022 14:27	24-01-2022 15:17	20-01-2022 17:05	20-01-2022 17:05	20-01-2022 17:05	20-01-2022 16:03	01:36:20	02:38:31	1	2	Within SLA	Within SLA		dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
28098	Internal Assessment report issue	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	20-01-2022 15:24	24-01-2022 15:24	27-01-2022 10:10	27-01-2022 10:10	27-01-2022 10:10	24-01-2022 10:37	18:12:30	44:46:16	2	2	SLA Violated	SLA Violated		dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
28116	E40 Issue	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	21-01-2022 12:38	25-01-2022 12:38	24-01-2022 15:14	31-01-2022 15:49	31-01-2022 15:49	24-01-2022 15:14	16:35:46	16:35:46	1	3	Within SLA	SLA Violated		dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
28126	ADD NEW AUDIT COURSE	Closed	Low	Email	Demand - New Requirement	Deepali Giri	Acad_Umesh_Team	21-01-2022 14:48	25-01-2022 14:48	28-01-2022 18:42	10-02-2022 11:21	10-02-2022 11:21	28-01-2022 18:42	53:53:47	53:53:47	1	1	SLA Violated	SLA Violated		Mr. Ajay Muktevar	incharge@yccce.edu	YCCCE Nagpur
28133	MSPA marks issue	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	21-01-2022 16:57	25-01-2022 16:58	24-01-2022 12:20	31-01-2022 15:49	31-01-2022 15:49	24-01-2022 12:20	09:22:33	09:22:33	1	2	Within SLA	SLA Violated		dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
28139	Regarding Cancelled of Fee Concession of RGCCER & DBACER student bill	Resolved	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	22-01-2022 10:58	26-01-2022 10:58	04-02-2022 18:43		04-02-2022 18:43	28-01-2022 14:50	44:51:59	98:44:23	4	2	SLA Violated	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
28141	Fw: MSPA Entry problem	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	24-01-2022 11:05	27-01-2022 11:05	24-01-2022 12:33	31-01-2022 15:50	31-01-2022 15:50	24-01-2022 12:33	01:28:31	01:28:30	1	1	Within SLA	Within SLA		dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
28187	Reg.NO. 20030056 BORULE VISHAL SURESH Fee not display	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	25-01-2022 12:01	28-01-2022 12:01	27-01-2022 11:29	10-02-2022 11:21	10-02-2022 11:21	27-01-2022 11:29	17:28:34	17:28:34	1	1	Within SLA	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
28189	25-01-2022 Mail-1 Subject : Error while taking Grade report of 20030024 RAUT RITESH	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	25-01-2022 12:33	28-01-2022 12:33	27-01-2022 17:42	10-02-2022 11:21	10-02-2022 11:21	27-01-2022 17:42	23:09:18	23:09:18	1	1	Within SLA	SLA Violated		coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
28196	Regarding blank receipt generated	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	25-01-2022 15:20	28-01-2022 15:20	27-01-2022 13:47	10-02-2022 11:21	10-02-2022 11:21	27-01-2022 13:47	16:27:30	16:27:30	1	1	Within SLA	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
28202	Reg. No. 19011089 Mahalkar Himanshu Damodhar Fee concession not adjusted	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	25-01-2022 16:02	28-01-2022 16:02	27-01-2022 12:35	10-02-2022 11:21	10-02-2022 11:21	27-01-2022 11:38	13:36:05	14:32:51	2	2	Within SLA	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
28216	Reg.No.19010427 THAKRE SHREYASH DILIP Blank Rct generated	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	27-01-2022 11:47	31-01-2022 11:48	28-01-2022 10:11	10-02-2022 11:21	10-02-2022 11:21	28-01-2022 10:11	07:23:42	07:23:41	1	1	Within SLA	Within SLA		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
28223	Issue in Continuous Assessment Report in Civil Department	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	27-01-2022 12:33	31-01-2022 12:33	28-01-2022 18:13	10-02-2022 11:22	10-02-2022 11:22	28-01-2022 14:06	10:33:13	14:40:25	3	4	Within SLA	SLA Violated		dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
28245	Date: 27-01-2022- ISSUE : Direct II year students admitted in III Sem (B.Tech-Sch: 202) (VERY	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	27-01-2022 15:26	31-01-2022 15:27	31-01-2022 11:04	10-02-2022 11:22	10-02-2022 11:22	27-01-2022 16:41	01:14:53	18:37:12	4	2	Within SLA	Within SLA		ar_exam@yccce.edu	ar_exam@yccce.edu	YCCCE Nagpur
28258	Fwd: allot Links to new admitted student of 2021-2022 admission	Closed	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	28-01-2022 12:03	01-02-2022 12:03	28-01-2022 15:23	28-01-2022 15:23	28-01-2022 15:23		00:00:00	03:19:47	0	1	Within SLA	Within SLA		Mr. Ajay Muktevar	incharge@yccce.edu	YCCCE Nagpur
28259	allot Links to new admitted student of 2021-2022 admission	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	28-01-2022 12:03	01-02-2022 12:04	28-01-2022 17:13	10-02-2022 11:22	10-02-2022 11:22	28-01-2022 17:13	05:09:14	05:09:14	1	1	Within SLA	Within SLA		Mr. Ajay Muktevar	incharge@yccce.edu	YCCCE Nagpur
28262	Receipt amount not match	Closed	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	28-01-2022 13:00	01-02-2022 17:01	04-02-2022 18:46	04-02-2022 18:46	04-02-2022 18:46	29-01-2022 13:58	09:58:15	55:45:43	3	1	SLA Violated	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
28266	RECEIPT AMOUNT NOT MATCH	Closed	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	28-01-2022 13:37	01-02-2022 17:38	04-02-2022 18:46	04-02-2022 18:46	04-02-2022 18:46	29-01-2022 13:59	09:21:24	55:08:25	3	1	SLA Violated	SLA Violated		accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur

28279	Correction Required in page Assignlinks	Closed	Low	Email	Enhancement	Deepali Giri	Acad_Umesh_Team	29-01-2022 11:22	02-02-2022 16:09	02-02-2022 11:17	10-02-2022 11:22	10-02-2022 11:22	01-02-2022 16:21	18:58:42	22:55:29	3	2	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28308	Correction required in page Feedback activity	Closed	Low	Email	Bug Fix	Deepali Giri	Acad_Umesh_Team	31-01-2022 12:33	03-02-2022 12:34	03-02-2022 10:28	10-02-2022 11:22	10-02-2022 11:22	03-02-2022 10:28	24:54:58	24:54:58	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28329	Correction required in page update personal information	Closed	High	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	01-02-2022 12:16	02-02-2022 15:17	01-02-2022 16:18	10-02-2022 11:22	10-02-2022 11:22	01-02-2022 16:18	04:01:50	04:01:50	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28367	Fwd: Fw: BE & BTECH Fee paid error in Outstanding Report	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	02-02-2022 13:06	05-02-2022 13:07	04-02-2022 11:38	10-02-2022 11:22	10-02-2022 11:22	04-02-2022 11:38	16:32:09	16:32:09	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28398	03-02-2022 Mail-1 Subject : Show Two columns in Mark-list of	Closed	Low	Email	Enhancement	Deepali Giri	Acad_Umesh_Team	03-02-2022 12:22	07-02-2022 12:23	05-02-2022 10:12	10-02-2022 11:22	10-02-2022 11:22	05-02-2022 10:12	15:50:22	15:50:22	1	1	Within SLA	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur	
28420	Time-table Problem	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	04-02-2022 12:14	08-02-2022 12:15	05-02-2022 15:12	10-02-2022 11:22	10-02-2022 11:22	05-02-2022 15:12	11:45:19	11:45:19	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28451	Issue in Free/Open Electives copy grade from Odd ESE to Odd Re-	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	05-02-2022 12:10	09-02-2022 16:21	09-02-2022 14:01	09-02-2022 14:01	09-02-2022 14:01	09-02-2022 10:26	21:15:52	24:51:04	1	2	Within SLA	SLA Violated	dycoe@yccce.edu	dycoe@yccce.edu	YCCCE Nagpur	
28457	YCCCE Option required in the Backlog registration Page	Closed	Low	Email	Enhancement	Deepali Giri	Acad_Umesh_Team	05-02-2022 13:59	09-02-2022 14:00	10-02-2022 10:30	15-02-2022 11:08	15-02-2022 11:08	10-02-2022 10:30	28:30:25	28:30:25	1	1	SLA Violated	SLA Violated	Sagar Bhaskar Pandya	sagar.pandya@m	YCCCE Nagpur	
28506	Fwd: Shramika Admane: 16010277 EVEN 2019-20	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	08-02-2022 13:01	11-02-2022 13:02	08-02-2022 18:26	14-02-2022 14:27	14-02-2022 14:27	08-02-2022 18:26	05:24:55	05:24:55	1	1	Within SLA	Within SLA	ar_exam@yccce.edu	ar_exam@yccce.edu	YCCCE Nagpur	
28515	MSPA2 marks entry issue DSY SEM-III	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	08-02-2022 15:21	11-02-2022 15:21	09-02-2022 14:39	14-02-2022 14:27	14-02-2022 14:27	09-02-2022 14:39	08:18:32	08:18:32	1	1	Within SLA	Within SLA	dycoe@yccce.edu	dycoe@yccce.edu	YCCCE Nagpur	
28535	09-02-2022 Mail-1 Subject :The External Faculty Names are not shown in the Report of	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	09-02-2022 12:33	12-02-2022 12:34	11-02-2022 18:37	16-02-2022 10:53	16-02-2022 10:53	11-02-2022 18:37	24:04:01	24:04:01	1	1	Within SLA	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur	
28536	09-02-2022 Mail-2 Subject : Report is blank even after submission of	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	09-02-2022 12:36	12-02-2022 12:36	11-02-2022 18:59	16-02-2022 10:53	16-02-2022 10:53	11-02-2022 18:59	24:23:25	24:23:25	1	1	Within SLA	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur	
28537	09-02-2022 Mail-3 Subject : Report is blank even after submission of	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	09-02-2022 12:37	12-02-2022 12:38	11-02-2022 19:07	16-02-2022 10:53	16-02-2022 10:53	11-02-2022 19:07	24:22:15	24:22:15	1	2	Within SLA	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur	
28538	09-02-2022 Mail-4 Subject : Name of External is not shown in Drop down at	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	09-02-2022 12:40	12-02-2022 12:41	11-02-2022 18:35	16-02-2022 10:53	16-02-2022 10:53	11-02-2022 18:35	23:54:13	23:54:13	1	1	Within SLA	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur	
28549	Absorption student problem.	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	09-02-2022 16:56	12-02-2022 14:39	14-02-2022 14:15	22-02-2022 17:01	22-02-2022 17:01	10-02-2022 11:39	03:43:37	29:19:54	3	3	SLA Violated	Within SLA	Rajkumar Mohariya	rhmohariya	YCCCE Nagpur	
28572	Issue in MSPA2 marks entry	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	10-02-2022 15:06	14-02-2022 15:07	11-02-2022 18:32	16-02-2022 10:53	16-02-2022 10:53	11-02-2022 18:32	12:25:50	12:25:49	1	1	Within SLA	SLA Violated	dycoe@yccce.edu	dycoe@yccce.edu	YCCCE Nagpur	
28613	Error in marks entry of Direct Second Year	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	12-02-2022 10:49	16-02-2022 10:49	14-02-2022 10:15	22-02-2022 17:01	22-02-2022 17:01	14-02-2022 10:15	04:26:31	04:26:31	1	1	Within SLA	Within SLA	dycoe@yccce.edu	dycoe@yccce.edu	YCCCE Nagpur	
28638	Students Fees Details not showing properly student balance	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	14-02-2022 12:39	17-02-2022 12:39	15-02-2022 14:16	22-02-2022 17:01	22-02-2022 17:01	15-02-2022 14:16	10:37:35	10:37:34	1	1	Within SLA	SLA Violated	accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur	
28650	Required report in new format in suppl. bill report	Resolved	Low	Email	Feature Request	Prashant S Wankar	Non_Acad_Shrikant_Team	14-02-2022 16:15	17-02-2022 16:16	25-03-2022 18:47			25-03-2022 18:47	00:00:00	288:32:09	0	3	SLA Violated		Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28651	Problem in page "Time-table"	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	14-02-2022 16:24	17-02-2022 16:25	16-02-2022 18:38	22-02-2022 17:01	22-02-2022 17:01	16-02-2022 18:38	20:14:01	20:14:00	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28684	Problem in page Free Elective Page	Closed	Low	Email	Enhancement	Deepali Giri	Acad_Umesh_Team	16-02-2022 11:53	19-02-2022 11:54	18-02-2022 17:40	22-02-2022 17:01	22-02-2022 17:01	18-02-2022 17:40	23:46:17	23:46:17	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28715	Problem in Attendance By Faculty page while entry of audit course	Resolved	Low	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	17-02-2022 12:02	21-02-2022 12:02	18-02-2022 20:14			18-02-2022 20:14	15:57:56	15:57:56	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28726	Problem in page "Faculty Advisor"	Closed	Low	Email	Query/Service Request	Rahul moundek	Acad_Umesh_Team	17-02-2022 15:32	21-02-2022 15:33	28-02-2022 12:19	28-02-2022 12:19	28-02-2022 12:19	28-02-2022 12:19	12:26:31	69:46:37	1	1	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28737	Feedback problem for BTECH First Year	Closed	Low	Email	Query/Service Request	Deepali Giri	Acad_Umesh_Team	18-02-2022 11:58	22-02-2022 11:59	18-02-2022 17:22	22-02-2022 17:01	22-02-2022 17:01	18-02-2022 17:22	05:23:42	05:23:42	1	1	Within SLA	Within SLA	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur	
28805	Unable to generate online receipt	Resolved	Low	Email	Query/Service Request	Ali Sayyed	Customer Success Executive	21-02-2022 17:12	25-02-2022 16:26	25-02-2022 17:07			25-02-2022 17:07	08:48:02	35:54:46	1	2	SLA Violated	Within SLA	accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur	
28828	Problem in course teacher allotment Page for professional elective subjects	Resolved	High	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	22-02-2022 13:10	23-02-2022 16:10	04-03-2022 12:06			04-03-2022 12:06	28-02-2022 12:19	40:08:34	75:56:16	2	3	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_er	YCCCE Nagpur



29094	02-03-2022 Mail- Subject : Sanket Thute 18010304 Courses of old SOE are showing along with new SOE	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	02-03-2022 11:06	05-03-2022 11:06	04-03-2022 14:12		04-03-2022 14:12	04-03-2022 14:12	21:05:54	21:06:00	1	1	Within SLA	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
29023	Students Fees Details not opening	Resolved	High	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	03-03-2022 11:55	04-03-2022 14:56	04-03-2022 12:04		04-03-2022 12:04	04-03-2022 12:04	09:08:19	09:08:25	1	1	Within SLA	SLA Violated	accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
29049	Feedback report problem section is not showing	Resolved	High	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	03-03-2022 15:50	04-03-2022 18:50	08-03-2022 18:23		08-03-2022 18:23	08-03-2022 18:23	34:33:22	34:33:28	1	1	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29050	Attendance Entry problem of Free Elective Subject	Resolved	High	Email	Bug Fix	Swapnil Prachand	Acad_Umesh_Team	03-03-2022 16:40	05-03-2022 10:40	15-03-2022 12:44		15-03-2022 12:44	09-03-2022 12:10	36:29:22	78:03:09	4	7	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29087	Problem in Teacher Student Allotment for professional elective	Resolved	High	Email	Query/Service Request	Sagar Bhaskar Pandya	Customer Success Executive	04-03-2022 12:33	07-03-2022 10:33	10-03-2022 19:00		10-03-2022 19:00	07-03-2022 18:49	20:16:28	47:26:56	3	4	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29171	FREE ELECTIVE SUBJECT ATTENDANCE ENTRY PROBLEM	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	08-03-2022 12:46	12-03-2022 10:49	21-03-2022 10:17		21-03-2022 10:17	09-03-2022 12:10	08:24:10	88:30:39	2	2	SLA Violated	Within SLA	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29199	Student's Result related issue (Thute)	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	08-03-2022 18:12	11-03-2022 18:12	24-03-2022 14:34		24-03-2022 14:34	24-03-2022 14:34	114:21:35	114:21:41	1	2	SLA Violated	SLA Violated	dycce@yccce.edu	dycce@yccce.edu	YCCCE Nagpur
29210	09-02-2022 Mail-4 Subject : Topper certificate issue Even 20-21 Date 09-03-2022	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	09-03-2022 14:48	12-03-2022 14:48	23-03-2022 12:47		23-03-2022 12:47	23-03-2022 12:47	97:58:39	97:58:43	1	2	SLA Violated	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
29268	Problem of Re-admission students	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	10-03-2022 16:03	14-03-2022 16:03	07-04-2022 12:17		07-04-2022 12:17	07-04-2022 12:17	196:13:32	196:13:31	1	1	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29404	Problem in page "Teacher Student Allotment" for audit	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	11-03-2022 16:03	15-03-2022 16:03	14-03-2022 16:48		14-03-2022 16:48	14-03-2022 15:05	13:02:17	14:45:19	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29404	Attendance report problem of professional elective subjects	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	16-03-2022 14:20	19-03-2022 14:20	28-03-2022 17:20		28-03-2022 17:20	23-03-2022 19:33	54:39:34	85:00:27	2	4	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29405	16-03-2022 Mail-1 Subject : Accepted Exam form issue	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	16-03-2022 14:22	19-03-2022 14:23	29-03-2022 16:10		29-03-2022 16:10		00:00:00	92:47:28	0	1	SLA Violated		coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
29413	Problem in page Marks entry by Faculty page	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	16-03-2022 16:37	19-03-2022 14:56	19-03-2022 14:30		19-03-2022 14:30	19-03-2022 14:30	24:52:52	24:52:56	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29467	21-03-2022 Mail-1 Subject : Previous Audit course is not blocked	Resolved	Low	Email	Query/Service Request	Umesh Ganorkar	Acad_Umesh_Team	21-03-2022 12:29	24-03-2022 12:29	28-03-2022 18:38		28-03-2022 18:38	28-03-2022 18:38	56:09:14	56:09:19	1	1	SLA Violated	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
29474	Links are not showing to students	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	21-03-2022 13:20	24-03-2022 13:20	28-03-2022 17:13		28-03-2022 17:13	28-03-2022 17:12	53:52:29	53:52:34	1	2	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29476	Most urgent issue, 21-03-2022 Mail-2 Subject : Online exam form gets reset after pressing online payment button.	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	21-03-2022 13:26	24-03-2022 13:26	21-03-2022 15:36		21-03-2022 15:36	21-03-2022 15:35	02:09:47	02:09:59	1	1	Within SLA	Within SLA	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
29479	21-03-2022 Mail-3 Subject : Semester Topper certificate	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	21-03-2022 14:43	24-03-2022 14:43	22-03-2022 10:22		22-03-2022 10:22	22-03-2022 10:22	04:38:48	04:38:48	1	1	Within SLA	Within SLA	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
29483	22-03-2022 Mail-4 Subject : Add column in the end of excel report - "Exam form blocked for"	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	21-03-2022 16:24	24-03-2022 16:25	25-03-2022 12:15		25-03-2022 12:15	25-03-2022 12:15	31:50:12	31:50:19	1	1	SLA Violated	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
29608	Email and Mobile number are not showing page create new user	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	22-03-2022 12:26	25-03-2022 12:27	24-03-2022 13:16		24-03-2022 13:16	24-03-2022 13:16	18:50:02	18:50:15	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur
29586	Professional Elective subjects Practical Attendance and marks Entry Problem	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	24-03-2022 12:19	28-03-2022 12:20	14-04-2022 15:46		14-04-2022 15:46	04-04-2022 14:50	75:30:54	153:26:31	3	4	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCCE Nagpur

29615	Cancel registration after eligibility checking	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	25-03-2022 12:00	29-03-2022 12:00	04-04-2022 17:22		04-04-2022 17:22	04-04-2022 17:15	69:14:57	69:22:03	1	1	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_p@yc	YCCE Nagpur
29618	Re-attend subject is not showing	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	25-03-2022 12:40	29-03-2022 12:40	29-03-2022 16:01		29-03-2022 16:01	29-03-2022 16:01	26:21:13	26:21:13	1	2	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_p@yc	YCCE Nagpur
29630	23-03-2022 Mail-1 Subject : Withdraw result Link	Resolved	Low	Email	Enhancement	Rahul moundekar	Acad_Umesh_Team	25-03-2022 15:55	29-03-2022 15:55	04-04-2022 17:22		04-04-2022 17:22	04-04-2022 17:15	65:20:45	65:27:35	1	1	SLA Violated	SLA Violated	coe@ycce.edu	coe@ycce.edu	YCCE Nagpur
29631	Problem in page "Show internal Marks"	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	25-03-2022 16:03	29-03-2022 16:04	30-03-2022 12:58		30-03-2022 12:58	30-03-2022 12:58	28:55:16	28:55:16	1	1	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_p@yc	YCCE Nagpur
29633	25-03-2022 Mail-2 Subject : Correction in showing Grade in Grade	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	25-03-2022 16:29	29-03-2022 16:29	30-03-2022 16:19		30-03-2022 16:19	30-03-2022 16:19	31:49:36	31:49:41	1	1	SLA Violated	SLA Violated	coe@ycce.edu	coe@ycce.edu	YCCE Nagpur
29635	Repetition of Subjects : Both the schemens	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	25-03-2022 16:40	29-03-2022 16:41	01-04-2022 18:08		01-04-2022 18:24	01-04-2022 18:08	51:27:10	51:27:15	1	1	SLA Violated	SLA Violated	ar_exam@ycce.edu	ar_exam@ycce.edu	YCCE Nagpur
29643	RECEIPT NOT GENERATED	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	26-03-2022 12:09	30-03-2022 16:10	04-04-2022 17:05		04-04-2022 17:05	04-04-2022 17:05	59:56:07	59:56:06	1	1	SLA Violated	SLA Violated	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
29645	Attendance report for scholarship purpose in excel	Resolved	Low	Email	Demand - New Requirement	Sneha Kumbhalkar	RFC_DBA_Team	26-03-2022 14:52	30-03-2022 14:52	19-04-2022 12:27		19-04-2022 12:27		00:00:00	161:35:04	0	1	SLA Violated		Mr. Ajay Muktewar	incharge_p@yc	YCCE Nagpur
29681	Issue in Generating Hall Tickets	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	28-03-2022 15:58	31-03-2022 15:59	30-03-2022 11:47		30-03-2022 11:47	30-03-2022 11:47	13:48:43	13:48:48	1	1	Within SLA	SLA Violated	ar_exam@ycce.edu	ar_exam@ycce.edu	YCCE Nagpur
29717	Professional Electives E40 Issue of Mechanical Engineering Branch	Resolved	Low	Email	Duplicate Request	Ali Sayyed	Customer Success Executive	29-03-2022 17:23	01-04-2022 17:23	09-04-2022 11:37		09-04-2022 11:37	01-04-2022 18:28	28:04:36	80:13:52	1	6	SLA Violated	SLA Violated	dycoe@ycce.edu	dycoe@ycce.edu	YCCE Nagpur
29724	Attendance Report Problem for Free Elective	Open	Low	Email	Query/Service Request	Jay Takalkhe	Acad_Umesh_Team	30-03-2022 11:30	02-04-2022 11:30			07-07-2022 11:43		00:00:00	00:00:00	0	1			Mr. Ajay Muktewar	incharge_p@yc	YCCE Nagpur
29754	Create Link "Autonomous Self Assessment"	Resolved	Low	Email	Demand - New Requirement	Swapnil Prachand	Acad_Umesh_Team	31-03-2022 10:27	04-04-2022 10:27	22-04-2022 17:08		22-04-2022 17:08	22-04-2022 17:08	165:40:35	165:40:46	1	1	SLA Violated	SLA Violated	Rajkumar Mohariya	rhmo@ycce.edu	YCCE Nagpur
29757	Blank Receipt generated	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	31-03-2022 11:39	04-04-2022 11:39	04-04-2022 17:06		04-04-2022 17:06	04-04-2022 17:06	28:26:38	28:26:43	1	1	SLA Violated	SLA Violated	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
29787	Student's Fees Details not showing properly	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	01-04-2022 12:52	05-04-2022 12:52	05-04-2022 12:40		05-04-2022 12:40	05-04-2022 12:40	22:48:50	22:48:50	1	1	Within SLA	SLA Violated	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
29801	ISSUE : HALL TICKET : Dated 01-04-2022	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	01-04-2022 16:58	06-04-2022 15:28	07-04-2022 12:15		07-04-2022 12:15	04-04-2022 12:38	09:39:10	36:16:17	2	2	SLA Violated	SLA Violated	ar_exam@ycce.edu	ar_exam@ycce.edu	YCCE Nagpur
29840	05-04-2022 Mail-1 Subject : Not accepting 6-digit numbers while allotting students to various examination canters as per Exam seat	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	05-04-2022 11:45	08-04-2022 11:45	07-04-2022 12:14		07-04-2022 12:14	07-04-2022 12:14	18:29:38	18:29:38	1	1	Within SLA	SLA Violated	coe@ycce.edu	coe@ycce.edu	YCCE Nagpur
29843	Professional Electives E40 Issue of Mechanical & Electrical Engineering Branch	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	05-04-2022 12:22	08-04-2022 12:22	12-04-2022 11:49		12-04-2022 11:49	05-04-2022 15:54	03:31:21	49:26:23	4	5	SLA Violated	Within SLA	dycoe@ycce.edu	dycoe@ycce.edu	YCCE Nagpur
29844	Fw: Delete The Scholarship Bill	Resolved	Low	Email	User Mistake	Swapnil Prachand	Acad_Umesh_Team	05-04-2022 12:28	08-04-2022 12:29	14-04-2022 17:25		14-04-2022 17:25	14-04-2022 17:25	72:56:13	72:56:13	1	2	SLA Violated	SLA Violated	accounts@ycce.edu	accounts@ycce.edu	YCCE Nagpur
29861	05-04-2022 Mail-2 Subject : Only two courses are shown in grade report, Chikte	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	05-04-2022 15:00	12-04-2022 16:39	12-04-2022 10:31		12-04-2022 10:31	06-04-2022 11:33	05:32:53	45:30:32	3	2	Within SLA	Within SLA	coe@ycce.edu	coe@ycce.edu	YCCE Nagpur
29895	Giving False report while generating Out Standing report	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	06-04-2022 13:20	09-04-2022 13:21	29-04-2022 11:48		29-04-2022 11:48	19-04-2022 14:05	91:44:35	166:27:55	2	2	SLA Violated	SLA Violated	Mr. Ajay Muktewar	incharge_p@yc	YCCE Nagpur
29921	VINIT ARUN GEDAM 13060008 data mismatch problem.	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	07-04-2022 12:47	11-04-2022 12:48	13-04-2022 15:47		13-04-2022 15:47	13-04-2022 15:47	43:59:46	43:59:46	1	1	SLA Violated	SLA Violated	Rajkumar Mohariya	rhmo@ycce.edu	YCCE Nagpur

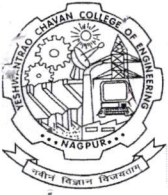


30043	08-04-2022 Mail-1 Subject : Rearrangement in column sizes in report	Resolved	Low	Email	Enhancement	Rahul moundek ar	Acad_Umesh _Team	08-04-2022 12:13	12-04-2022 12:13	11-04-2022 17:55		11-04-2022 17:55	11-04-2022 17:55	19:41:54	19:41:54	1	1	Within SLA	SLA Violated	coe@ycc e.edu	coe@ ycc.e du	YCCCE Nagpur
29973	Fw: Exam Place Issue	Resolved	Low	Email	Bug Fix	Swapnil Prachand	Acad_Umesh _Team	08-04-2022 17:17	12-04-2022 17:18	13-04-2022 16:11		13-04-2022 16:11	13-04-2022 16:11	30:53:34	30:53:34	1	1	SLA Violate d	SLA Violated	coe@ycc e.edu	coe@ ycc.e du	YCCCE Nagpur
30045	13-04-2022 Mail-1 Subject : Add one more column of SOE in Student Roll list ã€œExam Form Filled/	Resolved	Low	Email	Query/Service Request	Rahul moundek ar	Acad_Umesh _Team	13-04-2022 15:39	16-04-2022 14:58	18-04-2022 10:16		18-04-2022 10:16	18-04-2022 10:15	26:36:17	26:36:39	1	1	SLA Violate d	SLA Violated	coe@ycc e.edu	coe@ ycc.e du	YCCCE Nagpur
30049	13-04-2022 Mail-2 Subject : Add one more Radio button ã€œAttempt Certificateã€œ in	Resolved	Low	Email	Query/Service Request	Rahul moundek ar	Acad_Umesh _Team	13-04-2022 16:49	16-04-2022 14:10	24-05-2022 18:34		24-05-2022 18:34	22-04-2022 15:41	66:52:40	292:45:11	3	4	SLA Violate d	SLA Violated	coe@ycc e.edu	coe@ ycc.e du	YCCCE Nagpur
30052	Error in bundle creation of B. Tech First year	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	13-04-2022 17:14	16-04-2022 14:47	18-04-2022 11:24		18-04-2022 11:24	18-04-2022 11:24	26:10:17	26:10:17	1	1	SLA Violate d	SLA Violated	dycoe@y cc.e.edu	dycoe @ycc e.edu	YCCCE Nagpur
30129	Problem Teacher student allotment page for professional elective subject (practical)	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	19-04-2022 12:41	22-04-2022 11:06	22-04-2022 17:05		22-04-2022 17:05	21-04-2022 17:30	22:49:17	31:24:14	2	5	SLA Violate d	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur
30154	20-04-2022 Mail-1 Subject : Exam form generation by student	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	20-04-2022 12:23	23-04-2022 12:24	21-04-2022 12:18		21-04-2022 12:18	21-04-2022 12:18	08:54:57	08:54:57	1	1	Within SLA	Within SLA	coe@ycc e.edu	coe@ ycc.e du	YCCCE Nagpur
30170	Issue in bundle creation	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	20-04-2022 15:24	23-04-2022 12:53	22-04-2022 16:52		22-04-2022 16:52	21-04-2022 17:31	11:07:03	19:28:19	3	4	Within SLA	SLA Violated	dycoe@y cc.e.edu	dycoe @ycc e.edu	YCCCE Nagpur
30173	Problem in page Audit course Creation page	Resolved	Low	Email	Query/Service Request	Rahul moundek ar	Acad_Umesh _Team	20-04-2022 16:04	23-04-2022 14:56	22-04-2022 15:39		22-04-2022 15:39	22-04-2022 15:39	17:34:41	17:34:41	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur
30180	Remove the subject registered of CHOUDHARI ASHUTOSH	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	21-04-2022 10:51	25-04-2022 10:51	22-04-2022 12:15		22-04-2022 12:15	22-04-2022 12:15	10:24:15	10:24:15	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur
30240	Excel sheet of Grade Allotment Report not generate	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	23-04-2022 12:03	27-04-2022 16:04	29-04-2022 12:26		29-04-2022 12:26	23-04-2022 20:22	02:56:55	41:23:26	2	3	SLA Violate d	Within SLA	dycoe@y cc.e.edu	dycoe @ycc e.edu	YCCCE Nagpur
30242	problem IN PAGE "BULK STUDENT REGISTRATION" MTECH	Resolved	Low	Email	Query/Service Request	Rahul moundek ar	Acad_Umesh _Team	23-04-2022 13:02	27-04-2022 13:03	26-04-2022 13:04		26-04-2022 13:04	26-04-2022 13:04	14:01:33	14:01:48	1	2	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur
30246	Problem in page "Teacher Student Allotment" for Audit	Resolved	Low	Email	Query/Service Request	Rahul moundek ar	Acad_Umesh _Team	23-04-2022 14:21	27-04-2022 14:22	26-04-2022 18:24		26-04-2022 18:24	26-04-2022 18:24	18:02:57	18:02:57	1	2	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur
30294	26-04-2022 Mail-1 : Subject : Comprehensive of student Shrushti Joshi RID 18010705 not	Pending	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	26-04-2022 10:21	29-04-2022 10:21			08-06-2022 10:17		00:00:00	00:00:00	0	3			coe@ycc e.edu	coe@ ycc.e du	YCCCE Nagpur
30384	Problem in page Teacher Student Allotment for "Audit Course"	Resolved	Low	Email	Query/Service Request	Rahul moundek ar	Acad_Umesh _Team	28-04-2022 14:29	02-05-2022 14:29	29-04-2022 16:47		29-04-2022 16:47	29-04-2022 16:47	11:17:45	11:17:45	1	2	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur
30436	Problem in page "Audit course Grade Allot" student are not showing	Resolved	Low	Email	Query/Service Request	Rahul moundek ar	Acad_Umesh _Team	29-04-2022 12:46	03-05-2022 12:47	03-05-2022 15:40		03-05-2022 15:40	03-05-2022 15:40	25:53:34	25:53:34	1	1	SLA Violate d	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur
30541	Issue in ESE marks entry of ODD ESE 2021-2022	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	02-05-2022 13:11	05-05-2022 13:12	03-05-2022 15:16		03-05-2022 15:16	03-05-2022 15:16	11:05:15	11:05:15	1	1	Within SLA	SLA Violated	dycoe@y cc.e.edu	dycoe @ycc e.edu	YCCCE Nagpur
30543	02-05-2022 Mail-1 Subject : Application for ã€œForegoã€œ	Resolved	Low	Email	Enhancement	Swapnil Prachand	Acad_Umesh _Team	02-05-2022 13:51	05-05-2022 13:51	06-05-2022 17:00		06-05-2022 17:00	05-05-2022 10:56	24:05:25	39:09:18	1	1	SLA Violate d	SLA Violated	coe@ycc e.edu	coe@ ycc.e du	YCCCE Nagpur
30631	Showing Error while collecting Examination Fees Through Counter	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	04-05-2022 15:09	07-05-2022 14:59	10-05-2022 11:47		10-05-2022 11:47	10-05-2022 11:47	37:38:01	37:38:01	1	2	SLA Violate d	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur
30715	Issue in Grade Allotment of ODD ESE 2021-2022 First Year	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh _Team	07-05-2022 11:49	11-05-2022 17:26	14-05-2022 14:23		14-05-2022 14:23	10-05-2022 10:17	12:27:17	52:33:31	2	3	SLA Violate d	SLA Violated	dycoe@y cc.e.edu	dycoe @ycc e.edu	YCCCE Nagpur
30730	Showing error while generating report for Free Elective subjects	Resolved	Low	Email	Bug Fix	Rahul moundek ar	Acad_Umesh _Team	09-05-2022 11:11	12-05-2022 11:11	10-05-2022 18:07		10-05-2022 18:07	10-05-2022 18:07	15:55:30	15:55:29	1	1	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchar ge_er p@y cc.e.ed	YCCCE Nagpur

30736	Issue in Grade Allotment of ODD ESE 2021-2022 First Year	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	09-05-2022 13:01	12-05-2022 13:02	17-05-2022 14:27		17-05-2022 14:27	14-05-2022 14:23	46:21:59	60:25:25	1	1	SLA Violated	SLA Violated	dycoe@yccce.edu	dycoe@yccce.edu	YCCE Nagpur
30744	Unable to fill exam form online	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	09-05-2022 15:03	12-05-2022 15:03	17-05-2022 14:44		17-05-2022 14:44	17-05-2022 14:44	58:41:45	58:41:45	1	1	SLA Violated	SLA Violated	accounts@yccce.edu	accounts@yccce.edu	YCCE Nagpur
30853	Issue in Grade Allotment of B. Tech. First Year ODD ESE 2021-2022	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	13-05-2022 14:13	17-05-2022 14:13	14-05-2022 14:22		14-05-2022 14:22	14-05-2022 14:22	09:08:35	09:08:35	1	2	Within SLA	SLA Violated	dycoe@yccce.edu	dycoe@yccce.edu	YCCE Nagpur
30905	Error in generating of ESE marksheet	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	17-05-2022 14:43	20-05-2022 14:43	18-05-2022 16:33		18-05-2022 16:33	18-05-2022 11:25	05:42:26	10:50:47	2	2	Within SLA	Within SLA	dycoe@yccce.edu	dycoe@yccce.edu	YCCE Nagpur
31045	Issue in Grade Allotment First Year Group-B Odd ESE 2021-2022	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	23-05-2022 11:31	26-05-2022 11:32	23-05-2022 17:45		23-05-2022 17:45	23-05-2022 17:45	06:13:58	06:13:57	1	2	Within SLA	Within SLA	dycoe@yccce.edu	dycoe@yccce.edu	YCCE Nagpur
31046	Problem in page "Generate Class rollno"	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	23-05-2022 11:32	26-05-2022 11:32	24-05-2022 17:28		24-05-2022 17:28	24-05-2022 17:28	14:56:21	14:56:21	1	2	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCE Nagpur
31048	23-05-2022 Mail-1 Subject : Activity definition- some changes required in Default	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	23-05-2022 13:24	26-05-2022 13:25	03-06-2022 19:08		03-06-2022 19:08	03-06-2022 19:08	86:35:21	86:35:21	1	1	SLA Violated	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCE Nagpur
31145	Delete courses from course master	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	26-05-2022 16:17	31-05-2022 16:17	31-05-2022 11:19		31-05-2022 11:19	31-05-2022 11:19	22:02:25	22:02:24	1	2	Within SLA	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCE Nagpur
31173	Problem in scheme allotment page	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	27-05-2022 15:01	01-06-2022 15:02	18-06-2022 15:48		18-06-2022 15:48	18-06-2022 15:48	153:58:27	153:58:27	1	5	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCE Nagpur
31202	Giving error while generating report on page "Open elective	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	30-05-2022 12:17	02-06-2022 12:18	31-05-2022 11:52		31-05-2022 11:52	31-05-2022 11:52	08:35:09	08:35:09	1	1	Within SLA	Within SLA	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCE Nagpur
31211	Giving Error while entry of TA marks of Open Elective Subject in page "Open elective marks	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	30-05-2022 14:50	02-06-2022 14:50	02-06-2022 12:31		02-06-2022 12:31	31-05-2022 12:43	06:52:50	24:40:48	2	2	Within SLA	Within SLA	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCE Nagpur
31218	30-05-2022 Mail-1 Subject : Pophali 18010537 Activity definition- is on but showing message	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	30-05-2022 16:24	02-06-2022 16:24	31-05-2022 11:21		31-05-2022 11:21	31-05-2022 11:21	03:56:43	03:56:43	1	1	Within SLA	Within SLA	coe@yccce.edu	coe@yccce.edu	YCCE Nagpur
31248	31-05-2022 Mail-1 Subject : Issue related with wrong Posting of Online exam fees	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	31-05-2022 16:45	03-06-2022 16:45	08-06-2022 14:13		08-06-2022 14:13	08-06-2022 14:13	56:27:59	56:27:59	1	2	SLA Violated	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCE Nagpur
31268	Traveling Allowance is not calculating for 7th pay teaching and 7th pay non-teaching	Resolved	Low	Email	Query/Service Request	Prashant S Wankar	Non_Acad_Shrikant_Team	01-06-2022 13:14	04-06-2022 10:26	02-06-2022 11:17		02-06-2022 11:17	02-06-2022 11:17	07:03:19	07:03:25	1	1	Within SLA	Within SLA	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCE Nagpur
31271	Withheld Problem ODD 21-22	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	01-06-2022 14:16	04-06-2022 11:31	07-06-2022 18:24		07-06-2022 18:24	07-06-2022 18:24	45:08:33	45:08:33	1	1	SLA Violated	SLA Violated	Rajkumar Mohariya	rhmo@yccce.edu	YCCE Nagpur
31272	Update Elective Group of Following student	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	01-06-2022 15:34	04-06-2022 12:50	08-06-2022 17:07		08-06-2022 17:07	08-06-2022 17:07	51:32:36	51:32:36	1	1	SLA Violated	SLA Violated	Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCE Nagpur
31273	E40 unlocked issue	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	01-06-2022 15:48	04-06-2022 13:04	02-06-2022 19:08		02-06-2022 19:08	02-06-2022 19:08	12:11:07	12:11:07	1	1	Within SLA	SLA Violated	dycoe@yccce.edu	dycoe@yccce.edu	YCCE Nagpur
31276	While Viewing Document in tab Qualification Details Giving error in Page Employee	Closed	Low	Email	Query/Service Request	shrikant Bharne	Non_Acad_Shrikant_Team	01-06-2022 16:11	04-06-2022 13:28	01-07-2022 12:24	01-07-2022 12:24	01-07-2022 12:24		00:00:00	214:13:04	0	2	SLA Violated		Mr. Ajay Muktewar	inchargeerp@yccce.edu	YCCE Nagpur
31285	Server Error	Resolved	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	02-06-2022 11:10	06-06-2022 11:10	02-06-2022 12:34		02-06-2022 12:34	02-06-2022 12:34	01:23:22	01:23:48	1	1	Within SLA	Within SLA	Rajkumar Mohariya	rhmo@yccce.edu	YCCE Nagpur
31327	Issue in Bundle creation of Open Elective courses	Resolved	Low	Email	Bug Fix	Rahul moundekar	Acad_Umesh_Team	03-06-2022 14:10	07-06-2022 18:29	07-06-2022 14:29		07-06-2022 14:29	06-06-2022 19:12	18:49:59	23:19:53	2	2	Within SLA	SLA Violated	dycoe@yccce.edu	dycoe@yccce.edu	YCCE Nagpur



Reg.No. 19030059 DABLE VAIDEHI GAJANAN	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	03-06-2022 14:32	08-06-2022 18:36	13-06-2022 15:16		13-06-2022 15:16	03-06-2022 15:58	01:26:31	64:44:34	2	4	SLA Violated	Within SLA	accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
31342	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	04-06-2022 11:21	08-06-2022 15:44	23-06-2022 18:24		23-06-2022 18:24	06-06-2022 19:03	12:38:12	139:02:33	3	5	SLA Violated	SLA Violated	dycoe@yccce.edu	dycoe@yccce.edu	YCCCE Nagpur
31390	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	07-06-2022 14:45	10-06-2022 14:45	08-06-2022 16:43		08-06-2022 16:43	08-06-2022 16:43	10:58:12	10:58:12	1	1	Within SLA	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
31454	Resolved	Low	Email	Query/Service Request	shrikant Bnarne	Non_Acad_Shrikant_Team	09-06-2022 15:40	13-06-2022 15:40	11-06-2022 12:34		11-06-2022 12:34	11-06-2022 12:34	14:54:30	14:54:34	1	1	Within SLA	SLA Violated	mayur.somkuwar	mayur.somkuwar	YCCCE Nagpur
31564	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	14-06-2022 11:55	17-06-2022 11:56	01-07-2022 10:57		01-07-2022 10:57	17-06-2022 13:16	28:20:51	126:02:23	3	3	SLA Violated	SLA Violated	Rajkumar Mohariya	rhmo.hariya@yccce.edu	YCCCE Nagpur
31603	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	15-06-2022 11:51	18-06-2022 11:52	01-07-2022 16:04		01-07-2022 16:04	01-07-2022 16:04	122:13:16	122:13:16	1	2	SLA Violated	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
31639	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	16-06-2022 12:00	20-06-2022 12:21	17-06-2022 15:56		17-06-2022 15:56	17-06-2022 12:53	09:52:53	12:56:01	2	3	Within SLA	SLA Violated	dycoe@yccce.edu	dycoe@yccce.edu	YCCCE Nagpur
31643	Resolved	Low	Email	Query/Service Request	Tanu Balgote	Non_Acad_Shrikant_Team	16-06-2022 12:43	20-06-2022 12:44	18-06-2022 10:27		18-06-2022 10:27	18-06-2022 10:26	15:43:33	15:43:53	1	1	Within SLA	SLA Violated	Mr. Ajay Muktevar	incharge@yccce.edu	YCCCE Nagpur
31685	Resolved	Low	Email	Query/Service Request	Umesh Ganorkar	Acad_Umesh_Team	17-06-2022 12:35	21-06-2022 12:36	14-07-2022 10:47		14-07-2022 10:48	29-06-2022 14:21	83:46:01	180:12:35	3	2	SLA Violated	SLA Violated	Rajkumar Mohariya	rhmo.hariya@yccce.edu	YCCCE Nagpur
31719	Open	Low	Email	Demand - New Requirement	Jay Takalkhe	Acad_Umesh_Team	17-06-2022 16:02	21-06-2022 16:02			08-07-2022 11:45	21-06-2022 10:35	17:32:59	00:00:00	1	2		SLA Violated	Mr. Ajay Muktevar	incharge@yccce.edu	YCCCE Nagpur
31720	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	18-06-2022 15:01	23-06-2022 13:22	23-06-2022 14:16		23-06-2022 14:16	20-06-2022 13:23	03:23:56	31:16:27	3	4	SLA Violated	Within SLA	dycoe@yccce.edu	dycoe@yccce.edu	YCCCE Nagpur
31720	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	18-06-2022 15:08	23-06-2022 16:35	20-06-2022 19:34		20-06-2022 19:34	20-06-2022 11:57	01:57:05	09:00:00	2	3	Within SLA	Within SLA	dycoe@yccce.edu	dycoe@yccce.edu	YCCCE Nagpur
31766	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	21-06-2022 11:57	24-06-2022 11:57	12-07-2022 10:44		12-07-2022 14:49	29-06-2022 14:19	61:22:28	139:46:47	2	3	SLA Violated	SLA Violated	Rajkumar Mohariya	rhmo.hariya@yccce.edu	YCCCE Nagpur
31917	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	27-06-2022 11:13	30-06-2022 11:13	01-07-2022 10:58		01-07-2022 10:58	01-07-2022 10:58	35:45:16	35:45:16	1	1	SLA Violated	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
31925	Open	Low	Email	Query/Service Request	Jay Takalkhe	Acad_Umesh_Team	27-06-2022 12:29	30-06-2022 12:29			15-07-2022 16:16	08-07-2022 19:31	83:30:23	00:00:00	3	3		SLA Violated	Mr. Ajay Muktevar	incharge@yccce.edu	YCCCE Nagpur
31930	Resolved	Low	Email	Query/Service Request	Prashant S Wankar	Non_Acad_Shrikant_Team	27-06-2022 13:15	30-06-2022 13:16	01-07-2022 14:18		01-07-2022 14:18	01-07-2022 14:18	37:02:29	37:02:34	1	1	SLA Violated	SLA Violated	Mr. Ajay Muktevar	incharge@yccce.edu	YCCCE Nagpur
31981	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	28-06-2022 15:18	01-07-2022 15:18	01-07-2022 17:15		01-07-2022 17:15	01-07-2022 17:15	28:56:52	28:56:52	1	1	SLA Violated	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur
32026	Open	Low	Email	Query/Service Request	Swapnil Prachand	Acad_Umesh_Team	29-06-2022 14:57	06-07-2022 12:24			05-07-2022 16:49	01-07-2022 13:22	16:24:58	00:00:00	1	1		SLA Violated	accounts@yccce.edu	accounts@yccce.edu	YCCCE Nagpur
32031	Resolved	Low	Email	Query/Service Request	Rahul moundekar	Acad_Umesh_Team	30-06-2022 11:40	05-07-2022 11:40	01-07-2022 13:10		01-07-2022 13:10	01-07-2022 13:10	10:29:57	10:29:56	1	1	Within SLA	SLA Violated	coe@yccce.edu	coe@yccce.edu	YCCCE Nagpur



Nagar Yuwak Shikshan Sanstha's

Yeshwantrao Chavan College of Engineering

(An Autonomous Institution affiliated to Rashtrasant Tukadoji Maharaj Nagpur University)

Hingna Road, Wanadongri, Nagpur - 441 110

Ph.: 07104-242919, 242623, 329249, 329250 Fax: 07104-232376, Website: www.ycce.edu

Date: 18/07/2022

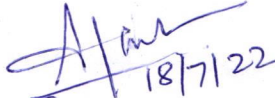
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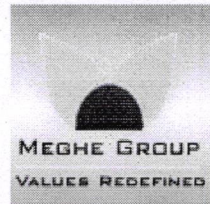
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The AMC may be revised.


18/7/22

(Ajay D. Muktewar)

Incharge, ERP



MEGHE GROUP
PLANNING & CONTROL DEPT.
NYSS ATREY LAY OUT
NAGPUR.

USER'S CERTIFICATE

Dated: 18/7/22

Details of Work: - Annual maintenance contract MIS software
Module 1) Academic & Examination 2) Fee collection & scholarship
3) Payroll & Establishment Biometric at YCCG (31/12/21 to 31/05/22)

Name of Dept. /Institute : YCCG

Type of Work: - NEW CONSTRUCTION / RENOVATION / MAINTENANCE

Work Order No. & Date: - A69/21, 01/14/21

Name of Contractor: - Mastersoft ERP solutions Pvt. Ltd.

Quality of Work Executed: - Good/Average/ Bad.

Remarks On Quality Work Executed: -

By Engineer In-charge: - _____

By User: - Satisfactory

NOTE :- User should write his remarks before signing the user certificate.

Name & Signature of Engineer In-Charge

MIS section: Report Satisfactory
Salary Division: Report Satisfactory
[Signature]
23/08/22

[Signature]

Name & Signature of User /
Administrative Officer / HOD /
In-Charge of Dept

EVALUATOR'S PANEL E25 ENTRY

Evaluator's Panel E25 ✔

* Academic Year : <input type="text" value="Please Select"/>	Session : <input type="text" value="Please Select"/>	* Degree : <input type="text" value="Please Select"/>
* BOS : <input type="text" value="Please Select"/>	* Scheme : <input type="text" value="Please Select"/>	* Semester : <input type="text" value="Please Select"/>
* Course : <input type="text" value="Please Select"/>		

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EVALUATOR'S PANEL E25A ENTRY

Evaluator's Panel E25A ✔

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* BOS : <input type="text" value="Please Select"/>	* Semester : <input type="text" value="Please Select"/>	* Course : <input type="text" value="Please Select"/>

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Institute code : 4167

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ICETEMS

International Conference on Emerging Trends in Engineering Technology

Date of Conference : 21-23 October 2021



NEW AGE ENGINEERING COLLEGE

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Approved by NAAC
with A+ grades

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IEEE
NAGPUR SUBSECTION

Admission Enquiry



ADMISSIONS OPEN
from session - 2021-22



ARTIFICIAL INTELLIGENCE



CSE

Activate Windows
Go to Settings to activate Windows.

Academic > Examination > Exam seat no

EXAM SEAT NUMBER ALLOTMENT

Exam Seat Number ✔

Note : * Marked fields are mandatory

*Session Please Select ▼	*Degree Please Select ▼	*Branch Please Select ▼	*Scheme Please Select ▼
*Semester Please Select ▼	*Regular/Repeater Please Select ▼	*Stating Seat No. <input type="text"/>	

Show Students Generate Seat Number Show Report

**YCCCE**

Institute code : 4167

Yeshwantrao Chavan College of Engineering

(An Autonomous Institution Affiliation to Rashtrasant Tukadoji Maharaj Nagpur University)

[Call for Participation - FDP on "Recent Trends in Medical Image Processing and Computer Vision Organized by IT Dept"](#)[Call For Admissions -](#)[YCCCE Information Brochure](#)[YCCCE Admission Leaflet](#)[About Us](#) [Governance & Administration](#) [Departments](#) [Admissions](#) [Academics](#) [Examination](#) [Students & Parents](#) [Training & Placement](#) [Contact Us](#)

International Conference on Emerging Trends in Engineering Technology and Medical Sciences

Date of Conference : 21-23 October 2021

ACCREDITED BY AACSB
First cycle with A+ gradeTechnically Sponsored by
IEEE
RASHTREEYI SOCIETY

Examination Timetable

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Examination Timetable

[UNDER GRADUATE](#)[POST GRADUATE](#)

Under Graduate

Sr No.	Course Name
1	TT ESE Even Rest 2020-21 FY Sem 1 & 2 from 21-09-2021
2	TT ESE Summer Special Exam 2020-21 from 21-09-2021
3	Practical Time Table- ESE Even Rest 2020-21 BE Sem 2 & 1 on 29-09-2021 & 01-10-2021

Activate Windows
Go to Settings to activate Windows.



BUNDLE CREATION

Bundle Creation ✔

Note : * Marked fields are mandatory

*Session :

*Degree :

Core/Elective: Core Courses Free Electives

Open Electives

*Branch :

*Date Of Paper :

*Slot :

*Course :

*Report in:

Adobe Reader MS-Excel MS-Word

NOTE :- 1. Please select Session, Date & Slot for Course selection.

2. Please Select Session, Date & Slot for Date-wise Bundle List.

Submit

Cancel

Report

Bundle Slip Report

Bundle Slip Report(On Screen)

Date-Wise Bundle List

Online Evaluation Excel



Nagar Yuwak Shikshan Sanstha's
Yeshwantrao Chavan College of Engineering
(An Autonomous Institution affiliated to Rashtrasant Tukadoji Maharaj Nagpur University)

(Accredited 'A' Grade by NAAC with a score of 3.25)

Hingna Road, Wanadongri, Nagpur - 441 110

Ph.: 07104-242919, 242623, Fax: 07104-242376, Website: www.ycce.edu

E-mail : principal@ycce.edu





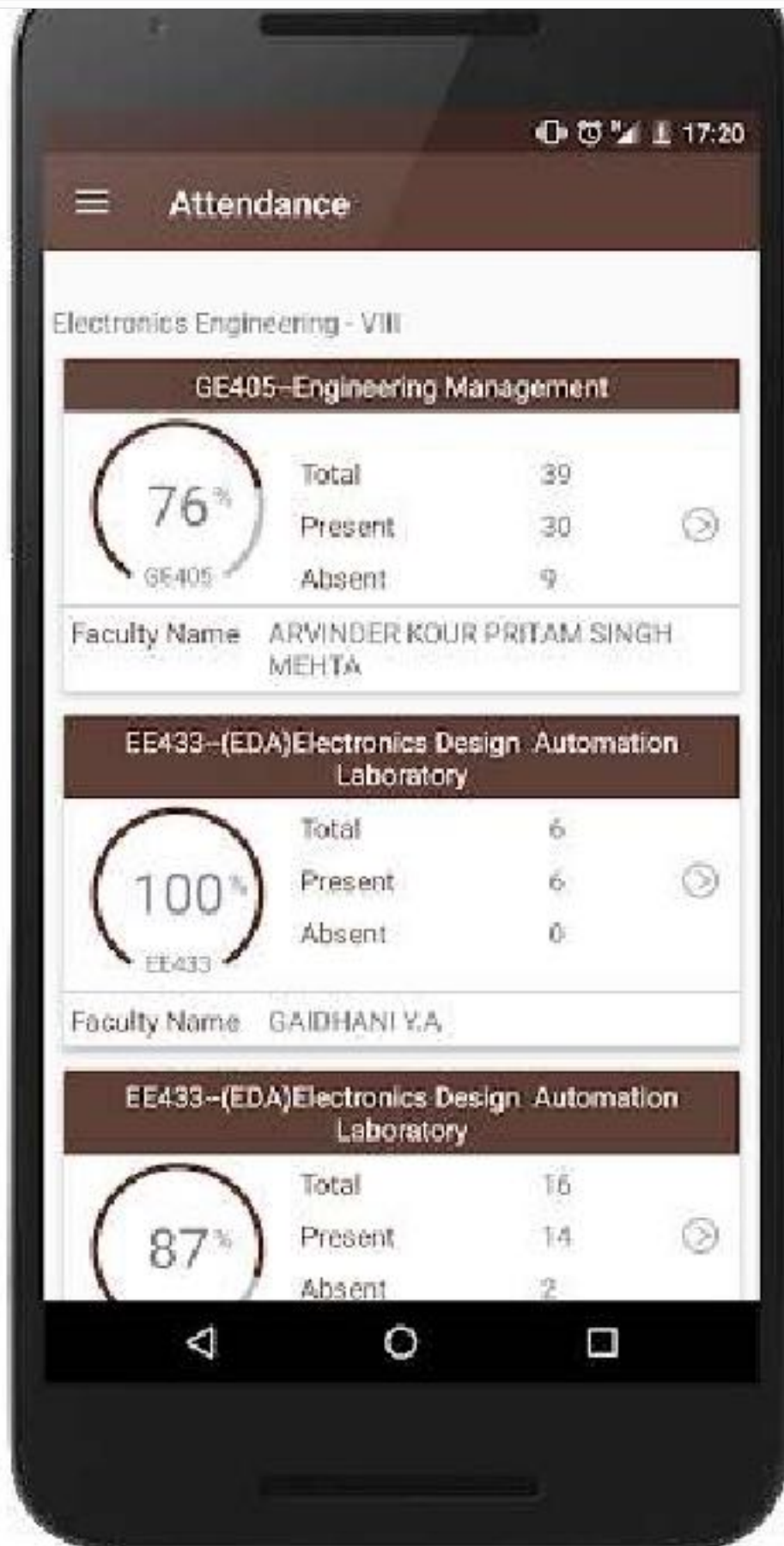
Attendance in Detail

NANDURKAR DEEP RAJESH

Information Technology-V

IT2301--Data Base Management Systems

#	Date	Lecture No	Status
1	01-08-2022	3	Present ✓
2	02-08-2022	6	Present ✓
3	03-08-2022	1	Present ✓
4	04-08-2022	6	Present ✓
5	05-08-2022	3	Present ✓
6	05-08-2022	8	Present ✓
7	18-08-2022	6	Present ✓
8	19-08-2022	3	Present ✓
9	23-08-2022	6	Absent ✗
10	25-08-2022	6	Absent ✗
11	06-09-2022	6	Present ✓
12	08-09-2022	3	Present ✓
13	08-09-2022	6	Present ✓
14	13-09-2022	3	Present ✓
15	15-09-2022	6	Present ✓
16	16-09-2022	3	Present ✓
17	20-09-2022	6	Present ✓







← Internal Mark

Session **ODD 2021-2022** ▼

Semester **III** ▼

Subject **Engineering Mathematics III** ▼

Exam **MSE-I** ▼

Show

NANDURKAR DEEP RAJESH

SOE -B Tech-20-21 SOE IT-202

GE2201 Engineering Mathematics III

Exam Name	Total Marks	Obtain marks	In %
MSE-I	15	15	100.0%
MSE Top I : 15			
MSE Top II : 10			



Yeshwantrao Chavan College of Engineering

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Nagar Yuwak Shiksha Sanstha's



Welcome to Online Result!

Result For : Final Result
Seat No :
Captcha : **YH A 8 V**



Nagar Yuwak Shikshan Sanstha's

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← Result

Session **ODD 2021-2022**

Semester **III**

Show

NANDURKAR DEEP RAJESH

SOE -B Tech-20-21 SOE IT-202

Seat Number	268976
SGPA	7.725000
CGPA	-
Current Semester Credit	20
Cumulative Credit	67
Result	PASS

GE2201 Engineering Mathematics III

Grade Obtain B

Credit 3

IT2201 Digital Circuits & Microprocessors

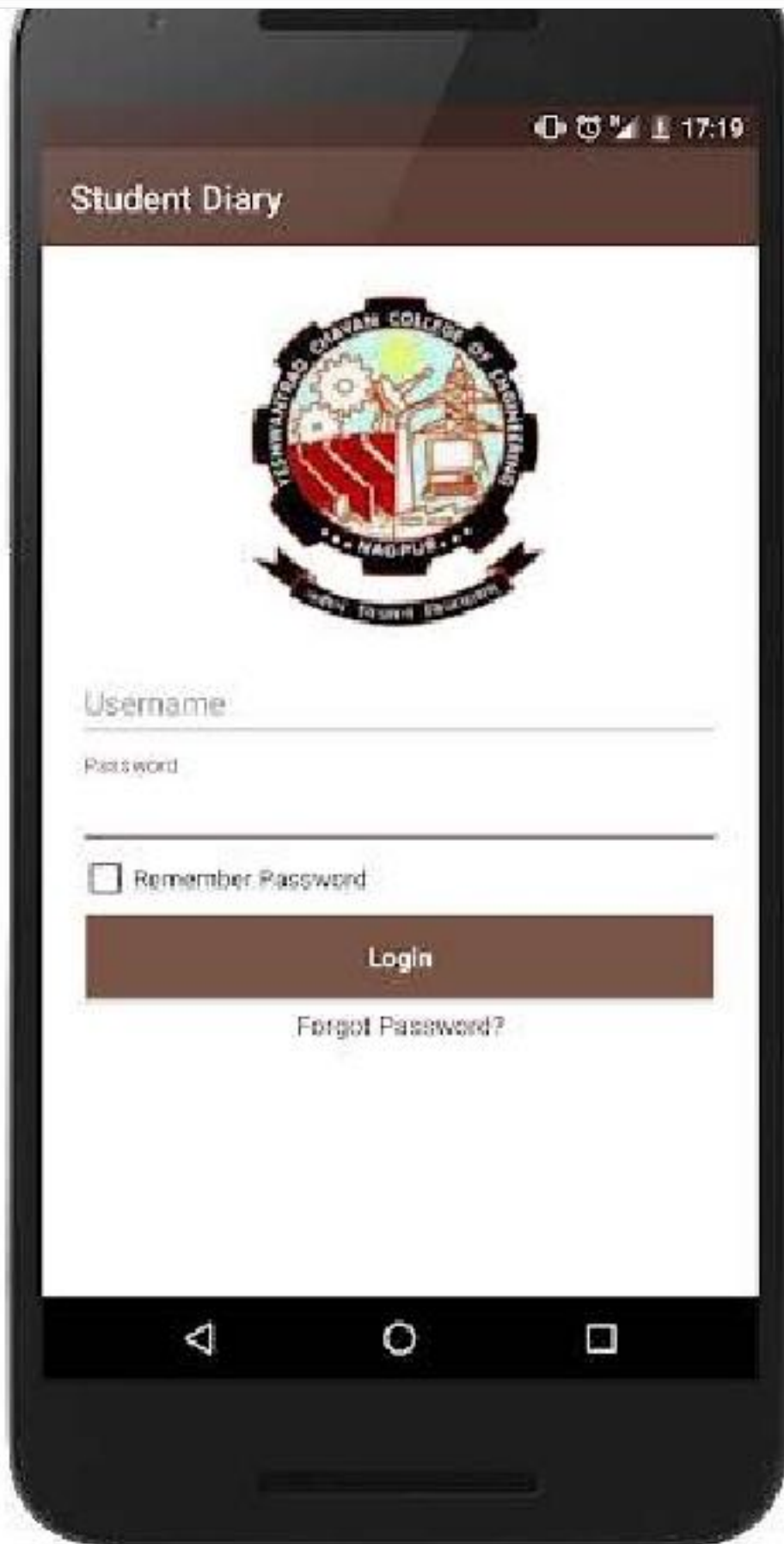
Grade Obtain B

Credit 3

IT2202 Digital Circuits & Microprocessors Lab

Grade Obtain B+

Credit 1





Select Session:	Evaluation Type:	Select Degree:	Select Branch:
ODD 2021-2022	1st Evaluation	M.Tech.	Structural Enginee
Select Semester:	Select Course:	Select Bundle *	Answersheet Status:
1	CV3908 - Advanc	20107	Evaluated

Sr. No.	Student ID	Action	Scrutiny Questions
1	288240	View	No Scrutiny
2	288241	View	No Scrutiny
3	288242	View	No Scrutiny
4	288243	View	No Scrutiny
5	288244	View	No Scrutiny
6	288245	View	No Scrutiny
7	288246	View	No Scrutiny
8	288247	View	No Scrutiny
9	288248	View	No Scrutiny
10	288249	View	No Scrutiny
11	288250	View	No Scrutiny

Student Id : 242840

Subject Name : Engineering Mechanics

View Question Paper

View Solution Set

Rescan

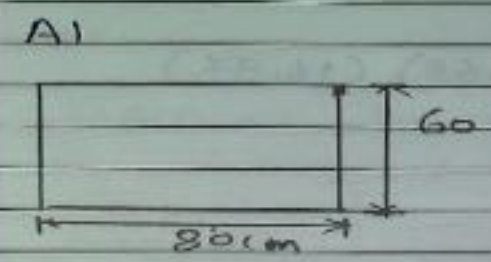
Logout

Is Malpractice?

3

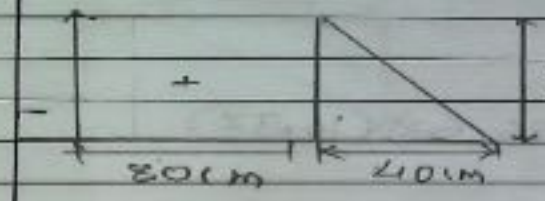
Que. 5 4. A

Ques
=>



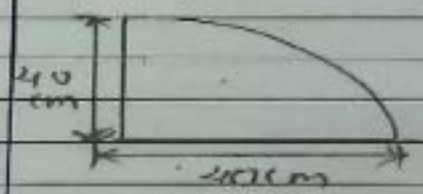
$$A_{\text{rect}} = 80 \times 60 = 4800$$

X 40 30



$$= \frac{1}{2} \times 40 \times 60 = 1200$$

93.33 20



$$= \frac{\pi r^2}{4} = -1256.68$$

16.97 16.97

(-ve indicate that the area are outside the cuts)

$$\Sigma A = 4174.32 \text{ cm}^2$$

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Q.No.	1A 1	1A 2	1B 1	1B 2	2A 1	2A 2	2B 1	2B 2	3A 1	3A 2	3B 1	3B 2	4A 1	4A 2	4B 1	4B 2	5A 1	5A 2	5B 1	5B 2
Tot Mark	8.00	2.00	8.00	2.00	8.00	2.00	8.00	2.00	8.00	2.00	8.00	2.00	8.00	2.00	8.00	2.00	8.00	2.00	8.00	2.00
Obt Mark	0.00	0.00	0.00	0.00	0.00	0.00	8.00	0.00	2.00	0.00	0.00	0.00	8.00	0.00	0.00	0.00	8.00	1.00	0.00	0.00

Marks: 28 / 60

Back

Rotate

Yeshwantrao Chavan College of Engineering, Nagpur

Session: 2021-2022 ODD

Degree Name: B.E.

Branch Name: ALL

Semester: I

Course Code: GE2101 - Engineering Mathematics I

Bundle No.:20170

Registration No.:20010902

Seat No.: 275003

Q.No.	Marks	Examiner-1 Mask Id: 7156050		Examiner-2 Mask Id:		Examiner-3 Mask Id:	
		Marks Obtained	Page No.	Marks Obtained	Page No.	Marks Obtained	Page No.
Q.1.A	3.00	3.00	4				
Q.1.B	3.00	3.00	6				
Q.2.A	3.00	3.00	9				
Q.2.B	4.00	3.00	9				
Q.3.A	3.00	3.00	10				
Q.3.B	4.00	4.00	12				
Q.4.A	3.00	3.00	13				
Q.4.B	4.00	4.00	14				
Q.5.A	3.00	3.00	16				
Q.5.B	4.00	4.00	18				
Q.6.A	3.00	3.00	19				
Q.6.B	3.00	2.00	22				
Total	40	38	NIL		NIL		NIL

Print Date & Time: 2022-12-09 12:30:20pm



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END SEMESTER EXAMINATION

Examinee should follow the instructions given overleaf
 (TO BE FILLED IN BY EXAMINEE CORRECTLY AND LEGIBLY)

Name of Programme : B.Tech. M. Tech./ B.E.(PTDP)		Exam : ODD ESE / ODD RESIT / EVEN ESE / EVEN RESIT / Summer Term	
Branch : ET		Academic Year : 20 21 - 2022	
Semester : 1	Course Code : GE2101	Course Name <i>Engineering Mathematics 1</i>	
No. of Questions Answered :		No. of Pages : 44	Date : 26/04/2022

S.No. **1C63561**

Roll No. 275003

(In Words) *two seven five zero zero three*

Registration No. 20010902

Signature of Invigilator
Sherdara

Signature of Examination in-Charge
[Signature]

For Office Use Only

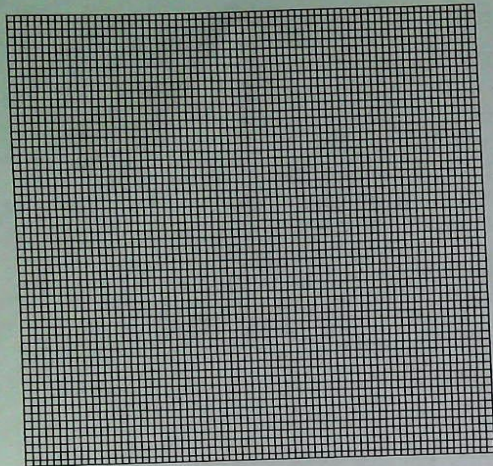
(TO BE FILLED IN BY THE VALUER IN RED INK)

Q. No.	Sub Question																																
	A1	A2	A3	A4	A5	A6	A7	Total	B1	B2	B3	B4	B5	B6	B7	Total	C1	C2	C3	C4	C5	C6	C7	Total	D1	D2	D3	D4	D5	D6	D7	Total	Total
1																																	
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5																																	
6																																	
Grand Total																																	

Grand Total in Words

Name of ValuerSignature

The student can see the valued answer book on intranet within Institute campus in 7 days and can apply for "Grievance Redressal " within 10 days from the date of examination of that course.



INSTRUCTIONS TO EXAMINEE

1. **No supplements/ additional Answer book will be provided.**
2. Before writing the Roll No. on the answer book the examinee shall observe the condition of the answer book. If found bad, containing loose pages, pages are not serially numbered etc. then he / she shall bring the discrepancy to the notice of the Invigilator / Examination - In - Charge immediately and obtain new answer book.
3. Each examinee shall write neatly the Name of the Examination, Roll No., Course code, Course name, Branch, Registration No. and date etc.
4. Examinee shall use only BLACK or BLUE ink for writing answers. He/she shall not write his/her name or signature or any identification mark anywhere in the answer book.
5. No paper wastage is allowed. This will be considered as misconduct under institution rules. Rough notes and answer desired to be CANCELLED should be crossed through and write CANCELLED over them.
6. Examinee shall not write anything on the question paper supplied to him/her.
7. No Examinee shall be allowed either to leave his / her seat or to submit the answer book before completion of one hour from the starting of the examination.
8. Examinee shall be allowed to leave the hall only after handing over his / her answer book to the Invigilator. The Examinee who has submitted the answer book and left the examination hall will not be allowed to enter the Examination Hall again.
9. Examinee shall sign the Attendance Sheet.
10. The Examinee using unfair-means / creating nuisance / using obscene language / violence / threat at the centre to the person involved in conduct of examination etc. shall be liable for punishment by the Examination Committee as per Institution rules.

YCCE
EXAM

3
1A)

$$y = a \cos(\log x) + b \sin(\log x) \text{--- (1)}$$

diff wrt x we get

$$y_1 = -\frac{a \sin(\log x)}{x} + \frac{b \cos(\log x)}{x}$$

$$x y_1 = -a \sin(\log x) + b \cos(\log x) \text{--- (2)}$$

diff wrt x we get

$$x y_2 + y_1 = -a \cos(\log x) - b \sin(\log x)$$

$$x^2 y_2 + x y_1 = -y \text{ (by eqn 1)}$$

$$x^2 y_2 + x y_1 + y = 0$$

diff wrt x, nth time, we get

$$(x^2 y_2)_n + (x y_1)_n + y_n = 0$$

We know by Leibnitz rule $(UV)_n = {}^n C_0 U_0 V_{n-0} + {}^n C_1 U_1 V_{n-1} + {}^n C_2 U_2 V_{n-2} \dots \dots {}^n C_n U_n V_0$
 $= U_n + n U_1 V_{n-1} + \frac{n(n-1)}{2!} U_2 V_{n-2} \dots \dots$



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This eqn becomes

$$(x^2)(y_{n+2}) + n(2x)(y_{n+1}) + \frac{n(n-1)(2)}{2!}(y_n) + (0)(y_{n+1}) + n(1)(y_n) + y_n = 0$$

$$\boxed{(x^2)y_{n+2} + 2x(2n+1)y_{n+1} + (n^2+1)y_n = 0}$$

$$\begin{array}{l} 1.B) \quad f_0(x) = x^3 + 8x^2 + 15x - 24 \Rightarrow f_0(1) = 0 \\ \quad \quad f_1(x) = 3x^2 + 16x + 15 \quad \quad \quad \Rightarrow f_1(1) = 34 \\ \quad \quad f_2(x) = 6x + 16 \quad \quad \quad \quad \quad \Rightarrow f_2(1) = 22 \\ \quad \quad f_3(x) = 6 \quad \quad \quad \quad \quad \quad \quad \quad \Rightarrow f_3(1) = 6 \end{array} \quad \text{--- } \textcircled{1}$$

Taylor's theorem

$$F(x+h) = \frac{h^0}{0!} f_0(x) + \frac{h^1}{1!} f_1(x) + \frac{h^2}{2!} f_2(x) + \frac{h^3}{3!} f_3(x)$$

now we know $\frac{11}{10}$ can be written as $\frac{11}{10} = \frac{10+1}{10} = 1+0.1$

$$F\left(\frac{11}{10}\right) = F(1+0.1)$$

By Taylor's

$$F\left(\frac{1}{10}\right) = \frac{(0.1)^0 F_0(1)}{0!} + \frac{(0.1)^1 F_1(1)}{1!} + \frac{(0.1)^2 F_2(1)}{2!} + \frac{(0.1)^3 F_3(1)}{3!}$$

by eqns ①

$$F\left(\frac{1}{10}\right) = 0 + (0.1)(34) + \frac{(0.1)(322)}{2} + \frac{(0.001)6}{6}$$

$$F\left(\frac{1}{10}\right) = 3.511$$

2A)

$$v = \log_e(x^4 + x^2y^2 + y^4)$$

$$\Rightarrow e^v = x^4(1 + (y/x)^2 + (y/x)^4) = x^4 \phi(y/x)$$

\Rightarrow this is homogeneous eqn of degree 4
Therefore, by Euler's theorem

$$x \frac{\partial e^v}{\partial x} + y \frac{\partial e^v}{\partial y} = 4e^v$$

$$x \frac{\partial e^v}{\partial v} \frac{\partial v}{\partial x} + y \frac{\partial e^v}{\partial v} \frac{\partial v}{\partial y} = 4e^v$$

6

$$\Rightarrow x \frac{\partial v}{\partial x} + y \frac{\partial v}{\partial y} = 4 \quad \text{--- (1)}$$

diff eqn (1) partially w.r.t x we get

$$x \frac{\partial^2 v}{\partial x^2} + \frac{\partial v}{\partial x} + y \frac{\partial^2 v}{\partial x \partial y} = 0 \quad \text{--- (2)}$$

diff eqn (1) w.r.t partially w.r.t y we get

$$x \frac{\partial^2 v}{\partial x \partial y} + y \frac{\partial^2 v}{\partial y^2} + \frac{\partial v}{\partial y} = 0 \quad \text{--- (3)}$$

adding eqn (2) & (3), we get

~~$$x^2 \frac{\partial^2 v}{\partial x^2} + 2 \frac{\partial^2 v}{\partial x \partial y}$$~~

multiplying eqn (2) by x & (3) by y & then adding them, we get

$$x^2 \frac{\partial^2 v}{\partial x^2} + x \frac{\partial v}{\partial x} + xy \frac{\partial^2 v}{\partial x \partial y} + xy \frac{\partial^2 v}{\partial x \partial y} + y^2 \frac{\partial^2 v}{\partial y^2} + y \frac{\partial v}{\partial y} = 0 \quad \text{--- (4)}$$

$$x^2 \frac{\partial^2 v}{\partial x^2} + 2xy \frac{\partial^2 v}{\partial x \partial y} + y^2 \frac{\partial^2 v}{\partial y^2} + x \frac{\partial v}{\partial x} + y \frac{\partial v}{\partial y} = 0$$

by eqn (1) we get

$$\boxed{x^2 \frac{\partial^2 v}{\partial x^2} + 2xy \frac{\partial^2 v}{\partial x \partial y} + y^2 \frac{\partial^2 v}{\partial y^2} + 4 = 0}$$

2B) for finding if these are functionally dependent we find $J\left(\frac{u}{x}, \frac{v}{y}\right)$

$$J\left(\frac{u}{x}, \frac{v}{y}\right) = \begin{vmatrix} \frac{\partial u}{\partial x} & \frac{\partial u}{\partial y} \\ \frac{\partial v}{\partial x} & \frac{\partial v}{\partial y} \end{vmatrix}$$

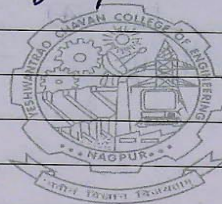
new $u = \frac{x+y}{1-xy}$ $\frac{\partial u}{\partial x}$

$$(1-xy)u = x+y$$

partially diff wrt x $(1-xy) \frac{\partial u}{\partial x} + u(-y) = 1$

$$(1-xy) \frac{\partial u}{\partial x} = 1 + uy = 1 + \frac{(x+y)y}{1-xy} = \frac{1-xy + xy + y^2}{1-xy} = \frac{1-xy + y^2}{1-xy}$$

$$\frac{\partial u}{\partial x} = \frac{1+y^2}{(1-xy)^2}$$



$$\frac{\partial u}{\partial x} = \frac{1+y^2}{(1-xy)^2} \quad \text{--- (1)}$$

Similarly

$$\frac{\partial u}{\partial y} = \frac{1+x^2}{(1-xy)^2} \quad \text{--- (2)} \quad \left(u \text{ is symmetric function of } x \text{ \& } y \right)$$

$$v = \tan^{-1}x + \tan^{-1}y$$

$$\Rightarrow \frac{\partial v}{\partial x} = \frac{1}{1+x^2} \quad \text{--- (3)} \quad \& \quad \frac{\partial v}{\partial y} = \frac{1}{1+y^2} \quad \text{--- (4)}$$

by $J\left(\frac{u,v}{x,y}\right)$ & (1), (2), (3), (4)

$$J\left(\frac{u,v}{x,y}\right) = \begin{vmatrix} \frac{1+y^2}{(1-xy)^2} & \frac{1+x^2}{(1-xy)^2} \\ \frac{1}{1+x^2} & \frac{1}{1+y^2} \end{vmatrix} = \frac{1}{(1-xy)^2} - \frac{1}{(1-xy)^2} = 0$$

as $J\left(\frac{u,v}{x,y}\right) = 0$, u, v & x, y are functionally dependent

$$v = \tan^{-1}x + \tan^{-1}y$$

$$\tan v = \frac{x+y}{1-xy} \quad \left(\tan(A+B) = \frac{\tan A + \tan B}{1 - \tan A \tan B} \right)$$

$$\text{so } v = \tan^{-1} \frac{x+y}{1-xy}$$

$U = \tan v$ is the required relation.

$$3A) \quad I = \int_0^1 x^{n-1} (\log \frac{1}{x})^{m-1} dx = \int_0^1 x^{n-1} (-\log x)^{m-1} dx$$

$$\text{put } -\log x = t$$

$$x = e^{-t}$$

$$dx = -e^{-t} dt$$

$$x=0 \rightarrow t=1$$

$$t=\infty \rightarrow t=0$$

Then I becomes

$$I = \int_1^{\infty} (e^{-t})^{n-1} (t)^{m-1} (-e^{-t}) dt = - \int_1^{\infty} t^{m-1} (e^{-t}) (e^{-nt+t}) dt$$

$$I = \int_0^1 t^{m-1} e^{-nt} dt$$

$$nt = u$$

$$dt = \frac{du}{n}$$

$$t=0 \rightarrow u=0$$

$$t=\infty \rightarrow u=\infty$$

$$I = \int_0^{\infty} \left(\frac{u}{h}\right)^{m-1} \frac{e^{-u}}{h} du = \frac{1}{h^m} \int_0^{\infty} u^{m-1} e^{-u} du$$

by definition of Γ function we get

$$I = \frac{1}{h^m} \Gamma(m)$$

Thus $\int_0^1 x^{n-1} (\log \frac{1}{x})^{m-1} dx = \frac{\Gamma(m)}{n^m}$

3.B) $I = \int_0^{\infty} e^{-ax} \sin x dx$

$$F(a) = \int_0^{\infty} \frac{e^{-ax} \sin x}{x} dx \quad \text{--- (1)}$$

diff ^{both sides} under integral we get

$$\frac{dF(a)}{da} = \int_0^{\infty} \frac{\partial (e^{-ax} \sin x / x)}{\partial a} dx = \int_0^{\infty} \frac{\sin x}{x} \frac{\partial e^{-ax}}{\partial a} dx$$

$$\frac{dF(a)}{da} = \int_0^{\infty} \frac{\sin x}{x} (-x) \cdot e^{-ax} dx = - \int_0^{\infty} \sin x e^{-ax} dx$$

$$\frac{dF(a)}{da} = - \int_0^{\infty} e^{-ax} \sin(x) dx$$

$$\int_0^{\infty} e^{ax} \sin bx dx = \left[\frac{e^{ax} (a \sin bx - b \cos bx)}{a^2 + b^2} \right]_0^{\infty}$$

$$\int_0^{\infty} e^{-ax} \sin(x) dx = \left[\frac{e^{-ax} (-a \sin x - \cos x)}{a^2 + 1} \right]_0^{\infty}$$

$$\frac{dF(a)}{da} = \left[\frac{e^{-ax} (a \sin x + \cos x)}{a^2 + 1} \right]_0^{\infty} = \frac{a \sin(\infty) + \cos \infty}{(a^2 + 1)(e^{-\infty})} - \frac{1}{a^2 + 1} (a(0) + 1) = \frac{-1}{a^2 + 1}$$

$$\frac{dF(a)}{da} = \frac{-1}{a^2 + 1}$$

Integrating wrt a we get

$$F(a) = - \int \frac{1}{a^2+1} da + C$$

$$F(a) = - \tan^{-1}(a) + C \quad \text{--- (2)}$$

now in eqn (1) if $a \rightarrow \infty$

~~$$F(\infty) = 0 \quad \text{--- (3)}$$~~

by (3) & (2)

$$0 = -\tan^{-1}(\infty) + C$$

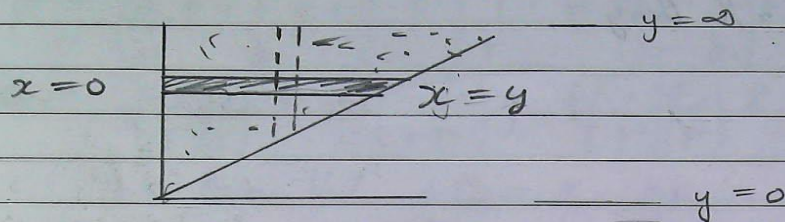
$$C = \tan^{-1}(\infty) = \pi/2$$

$$F(a) = \pi/2 - \tan^{-1}(a)$$

Thus $F(a) = \pi/2 - \tan^{-1}(a)$

~~Ans~~
1

$$4A) \quad I = \int_0^{\infty} \int_y^{\infty} \frac{e^{-y}}{y} dx dy$$



In new horizontal strip, x varies from $x=0$ to $x=y$
 y varies from $y=0$ to $y=\infty$

$$I = \int_0^{\infty} \int_0^y \frac{e^{-y}}{y} dx dy = \int_0^{\infty} e^{-y} [x]_0^y dy = \int_0^{\infty} e^{-y} dy$$

$$I = \int_0^{\infty} y^{-1} e^{-y} dy = \Gamma(1) = 1$$

$$\boxed{\int_0^{\infty} \int_y^{\infty} \frac{e^{-y}}{y} dx dy = 1}$$

$$4B) \quad I = \int_0^1 \int_{y^2}^1 \int_0^{1-x} x \, dz \, dx \, dy$$

we first integrate w.r.t z , then x & then y

$$I = \int_0^1 \int_{y^2}^1 x [z]_0^{1-x} \, dx \, dy$$

$$= \int_0^1 \int_{y^2}^1 x - x^2 \, dx \, dy$$

$$= \int_0^1 \left[\frac{x^2}{2} - \frac{x^3}{3} \right]_{y^2}^1 \, dy$$

$$= \int_0^1 \left[\frac{1}{2} - \frac{1}{3} \right] - \left[\frac{y^4}{2} - \frac{y^6}{3} \right] \, dy$$

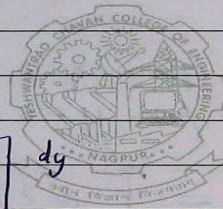
$$= \int_0^1 \frac{1}{6} - \frac{y^4}{2} + \frac{y^6}{3} \, dy$$

$$= \frac{1}{6} [y]_0^1 - \frac{[y^5]_0^1}{5} + \frac{[y^7]_0^1}{7}$$

$$= \frac{1}{6} - \frac{1}{5} + \frac{1}{7}$$

$$= \frac{4}{35}$$

$$\boxed{\int_0^1 \int_{y^2}^1 \int_0^{1-x} x \, dz \, dx \, dy = \frac{4}{35}}$$



$$5A) \quad \phi = \frac{1}{r}$$

$$\nabla \phi = \left(\frac{\partial}{\partial x} \hat{i} + \frac{\partial}{\partial y} \hat{j} + \frac{\partial}{\partial z} \hat{k} \right) \frac{1}{r} = \left(\frac{\partial r^{-1}}{\partial x} \right) \hat{i} + \left(\frac{\partial r^{-1}}{\partial y} \right) \hat{j} + \left(\frac{\partial r^{-1}}{\partial z} \right) \hat{k}$$

$$\nabla \phi = \left(\frac{-1}{r^2} \right) \frac{x}{r} \hat{i} + \left(\frac{-1}{r^2} \right) \frac{y}{r} \hat{j} + \left(\frac{-1}{r^2} \right) \frac{z}{r} \hat{k}$$

we know that $\frac{\partial r}{\partial x} = \frac{x}{r}$, $\frac{\partial r}{\partial y} = \frac{y}{r}$, $\frac{\partial r}{\partial z} = \frac{z}{r}$ (when $r = \sqrt{x^2 + y^2 + z^2}$)

$$\nabla \phi = \frac{-x}{r^3} \hat{i} - \frac{y}{r^3} \hat{j} - \frac{z}{r^3} \hat{k} = -\frac{1}{r^3} (x\hat{i} + y\hat{j} + z\hat{k})$$

now

$$\vec{r} = x\hat{i} + y\hat{j} + z\hat{k}$$

$$\hat{r} = \frac{x\hat{i} + y\hat{j} + z\hat{k}}{\sqrt{x^2 + y^2 + z^2}} = \frac{1}{r} (x\hat{i} + y\hat{j} + z\hat{k})$$

Directional derivative of $1/r$ in direction of $\vec{r} = \nabla \phi \cdot \hat{r}$

$$= \frac{-1}{r^3} (x\hat{i} + y\hat{j} + z\hat{k}) \cdot \frac{1}{r} (x\hat{i} + y\hat{j} + z\hat{k})$$

$$= \frac{-1}{r^4} (x^2 + y^2 + z^2) = \frac{-r^2}{r^4} = \frac{-1}{r^2}$$

Directional derivative of $\frac{1}{r}$ in direction of $F = \frac{-1}{r^2}$

5B) $x = 2t^2, y = t^2 - 4t, z = 3t - 5$

now position vector \vec{r} is given by $\vec{r} = x\hat{i} + y\hat{j} + z\hat{k}$

$$\vec{r} = (2t^2)\hat{i} + (t^2 - 4t)\hat{j} + (3t - 5)\hat{k}$$

for velocity we know $\vec{v} = \frac{d\vec{r}}{dt}$

$$\vec{v} = \frac{d(2t^2)}{dt}\hat{i} + \frac{d(t^2 - 4t)}{dt}\hat{j} + \frac{d(3t - 5)}{dt}\hat{k}$$

$$\vec{v} = (4t)\hat{i} + (2t - 4)\hat{j} + (3)\hat{k}$$

velocity at $t=1$

$$\vec{v} = 4\hat{i} - 2\hat{j} + 3\hat{k}$$

now acceleration $\vec{a} = \frac{d\vec{v}}{dt}$

$$\vec{a} = 4\hat{i} + 2\hat{j} + 0\hat{k}$$

acceleration at $t=1$

$$\vec{a} = 4\hat{i} + 2\hat{j} + 0\hat{k}$$

$$\text{new } \bar{d} = \hat{i} - 3\hat{j} + 2\hat{k}$$

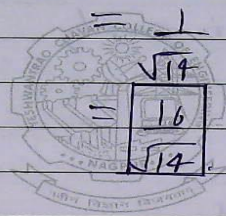
$$\hat{d} = \frac{\hat{i} - 3\hat{j} + 2\hat{k}}{\sqrt{1^2 + 3^2 + 2^2}} = \frac{\hat{i} - 3\hat{j} + 2\hat{k}}{\sqrt{14}}$$

Component of velocity at $t=1$ in direction of $\bar{d} = \vec{v} \cdot \hat{d}$

$$= (4\hat{i} - 2\hat{j} + 3\hat{k}) \cdot \frac{(\hat{i} - 3\hat{j} + 2\hat{k})}{\sqrt{14}}$$

$$= \frac{1}{\sqrt{14}} (4 + 6 + 6)$$

~~less~~



$$= \frac{16}{\sqrt{14}}$$

Component of acceleration at $t=1$ in direction of $\bar{d} = \vec{a} \cdot \hat{d}$

$$= (4\hat{i} + 2\hat{j} + 0\hat{k}) \cdot \frac{(\hat{i} - 3\hat{j} + 2\hat{k})}{\sqrt{14}}$$

$$= \frac{4 - 6 + 0}{\sqrt{14}}$$

$$= \frac{-2}{\sqrt{14}}$$

$$6A) \quad \vec{F} = (2x - y + z)\hat{i} + (x + y - z^2)\hat{j} + (3x - 2y + yz)\hat{k}$$

$$\text{as } z = 0$$

$$\vec{F} = (2x - y)\hat{i} + (x + y)\hat{j} + (3x - 2y)\hat{k}$$

$$d\vec{r} = dx\hat{i} + dy\hat{j} + dz\hat{k}$$

$$\text{as } z = 0, \quad dz \text{ is also } 0$$

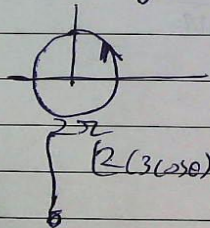
$$d\vec{r} = dx\hat{i} + dy\hat{j} + 0\hat{k}$$

now we know work done = WD is given by

$$WD = \int \vec{F} \cdot d\vec{r}$$

$$= \int (2x - y)dx + (x + y)dy$$

• now $x^2 + y^2 = 3^2$ is circle of unit 3 radius



$$x = 3\cos\theta, \quad y = 3\sin\theta \quad (\text{parametric form})$$

$$dx = -3\sin\theta d\theta, \quad dy = 3\cos\theta d\theta$$

now θ varies from $0 \rightarrow 2\pi$

$$WD = \int_0^{2\pi} [2(3\cos\theta) - 3\sin\theta](-3\sin\theta d\theta) + (3\cos\theta + 3\sin\theta)(3\cos\theta d\theta)$$

$$WD = \int_0^{2\pi} (6\cos\theta - 3\sin\theta)(-3\sin\theta d\theta) + (9\cos^2\theta + 9\sin\theta\cos\theta) d\theta$$

$$= \int_0^{2\pi} -18\sin\theta\cos\theta + 9\sin^2\theta + 9\cos^2\theta + 9\sin\theta\cos\theta d\theta$$

$$= \int_0^{2\pi} 9 - 9\sin\theta\cos\theta d\theta$$

$$= 9[0]_0^{2\pi} - \frac{9}{2} \int_0^{2\pi} \sin 2\theta d\theta$$

$$= 18\pi - \frac{9}{2} \left(\frac{-\cos 2\theta}{2} \right)_0^{2\pi}$$

$$= 18\pi$$

$$\boxed{WD = 18\pi \text{ units}}$$

6B) Gauss divergence $\iint_S \mathbf{F} \cdot \hat{n} \, ds = \iiint_V \nabla \cdot \mathbf{F} \, dV$

$$\mathbf{F} = 3x\hat{i} + 4y\hat{j} + 5z\hat{k}$$

$$\nabla \cdot \mathbf{F} = \left(\frac{\partial}{\partial x} \hat{i} + \frac{\partial}{\partial y} \hat{j} + \frac{\partial}{\partial z} \hat{k} \right) \cdot (3x\hat{i} + 4y\hat{j} + 5z\hat{k})$$

$$= 3 + 4 + 5$$

$$= 12$$

Thus $I = \iint_S \mathbf{F} \cdot \hat{n} \, ds = \iiint_V 12 \, dV$

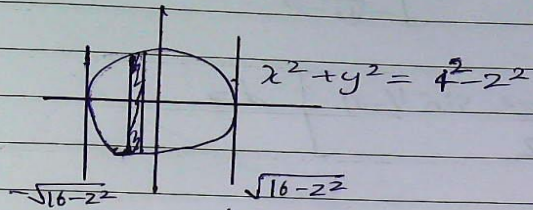
$$I = \iiint_V 12 \, dx \, dy \, dz$$

now V is volume of sphere $x^2 + y^2 + z^2 = 4^2$
 $\Rightarrow x^2 + y^2 = 4^2 - z^2$



This is eqn of circle in a plane

for a specific value of z , we get a circle in xy plane



y varies from $y = -\sqrt{16 - x^2 - z^2}$ to $y = \sqrt{16 - x^2 - z^2}$
 x varies from $x = -\sqrt{16 - z^2}$ to $x = \sqrt{16 - z^2}$
 z varies from $z = -4$ to $z = 4$

$$I = \int_{-4}^4 \int_{-\sqrt{16-z^2}}^{\sqrt{16-z^2}} \int_{-\sqrt{16-x^2-z^2}}^{\sqrt{16-x^2-z^2}} 12 \, dx \, dy \, dz$$

$$I = \int_{-4}^4 \int_{-\sqrt{16-z^2}}^{\sqrt{16-z^2}} 12 [2\sqrt{16-x^2-z^2}] \, dx \, dz$$

$$= \int_{-4}^4 \int_{-\sqrt{16-z^2}}^{\sqrt{16-z^2}} 24\sqrt{16-x^2-z^2} \, dx \, dz$$

$$\int \sqrt{a^2 - x^2} \, dx \quad zc^2 = 1 \Rightarrow c = z$$

$$x = a \sin \theta$$

$$dx = a \cos \theta \, d\theta$$

$$\int a^2 \cos^2 \theta \, d\theta = a^2 \int \frac{1 + \cos 2\theta}{2} \, d\theta$$

$$= \frac{a^2}{2} (\theta + \sin 2\theta)$$

$$= \frac{a^2}{2} \left(\sin^{-1} \frac{x}{a} \right) + \frac{x}{2} \sqrt{a^2 - x^2}$$

$$= \frac{a^2}{2} \left(\sin^{-1} \frac{x}{a} \right) + \frac{x}{2} \sqrt{a^2 - x^2}$$

$$= \frac{a^2}{2} \sin^{-1} \left(\frac{x}{a} \right) + \frac{x}{2} \sqrt{a^2 - x^2}$$

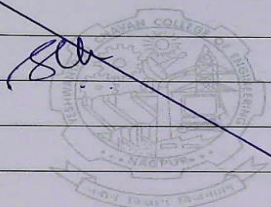
$$I = \int_{-4}^4 24 \left[\frac{16-z^2}{2} \sin^{-1} \left(\frac{z}{\sqrt{16-z^2}} \right) + z \sqrt{16-z^2} \right] dz$$

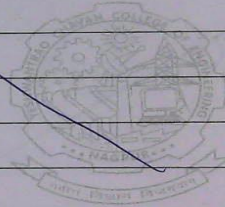
$$I = \int_{-4}^4 24 \left[\frac{16-z^2}{2} \sin^{-1}(1) - \frac{16-z^2}{2} \sin^{-1}(-1) \right] dz$$

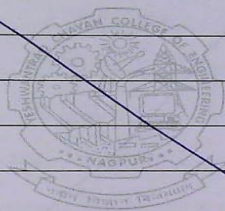
$$I = \int_{-4}^4 12 \left[(16-z^2) \left(\frac{\pi}{2} \right) - (16-z^2) \left(-\frac{\pi}{2} \right) \right] dz$$

$$I = \int_{-4}^4 12\pi(16-z^2) dz$$

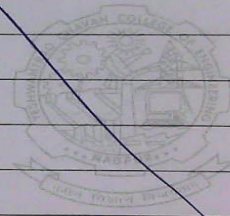
$$= 192\pi \left[z \right]_{-4}^4 - \frac{12\pi}{3} [z^3]_{-4}^4$$

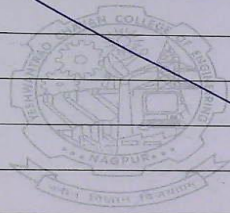




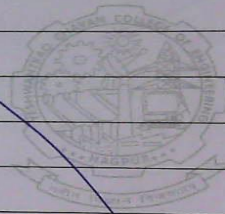


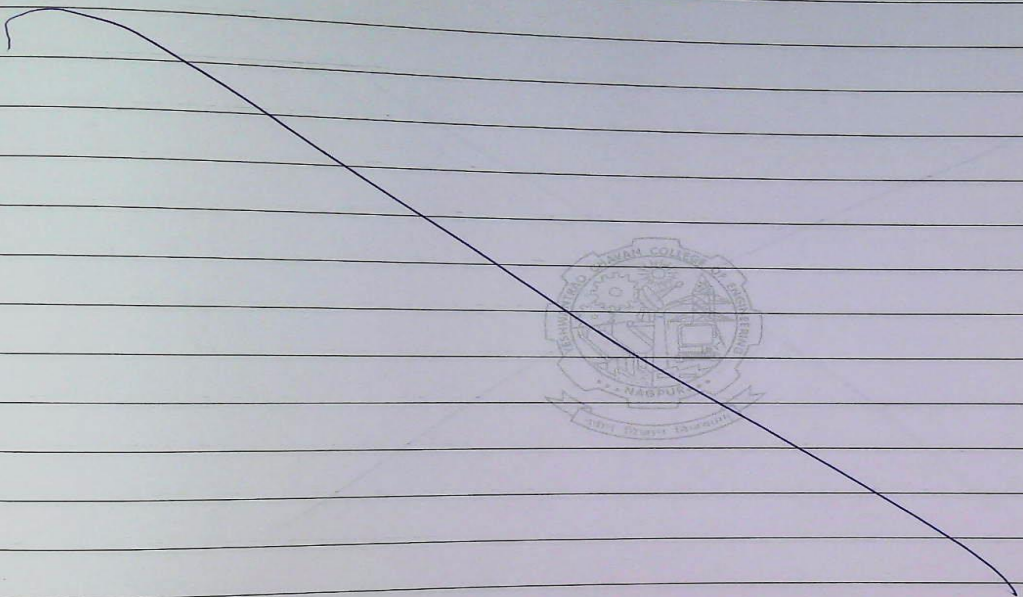
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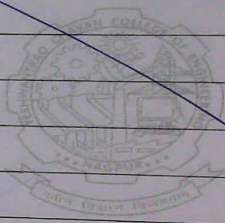


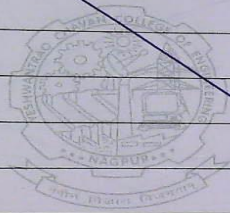


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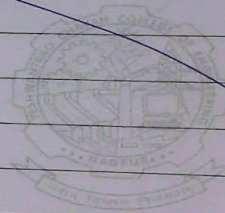


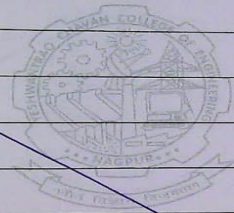


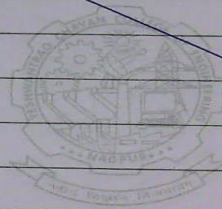


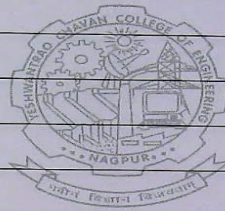


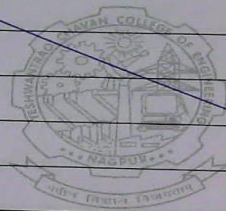
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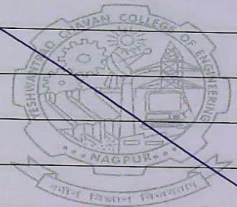


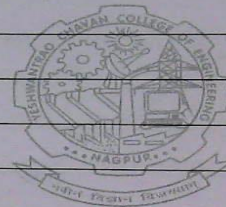


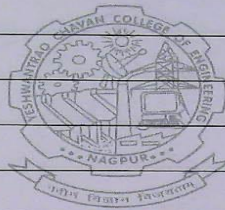


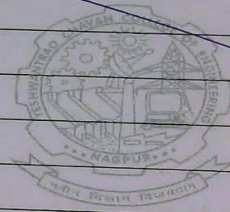


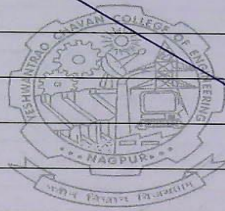


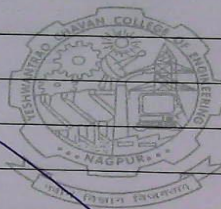


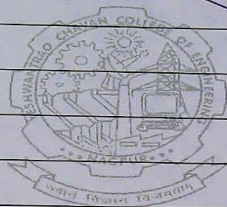












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